

Karen L. Pulliam

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(859) 277-7750

EDUCATION:

1988 May '92 Kentucky State Univ.--B.S. Computer Science GPA 4.0 on 4.0 scale
1984-1985 Univ. of Texas at Dallas--English Education
1975-1979 Univ. of Kentucky B.A.--Theater Arts

WORK HISTORY:

University of Kentucky / Dept. of Agricultural Economics

7/1/98-present IS Tech Support II

3/1/93 - 7/1/98 Programmer Analyst

Develop and maintain department Web Site (over 200 pages)

(<http://www.uky.edu/Agiculture/AgriculturalEconomics/aechome.html>) and satellite web sites; Support hardware and software needs for department (120 people/200 computers on- and off-campus); Recommend computer systems, printers, other peripherals, and specify vendors; work with Ag. Data Center & UK Computing Center to arrange e-mail and network service for faculty, staff, and grad. students; Served on AEC Computer Support Committee (4/1/93-7/1/98), AEC Web Committee, College of Agriculture Tech Committee; Provide or arrange training on various software, write documentation/training manuals as needed; update and support Tax Workshop Program (dBase 3+, Visual dBase) (1993-1996), write and support Kentucky Youth Scholar Program (Visual dBase); supervise assistant; create system to maintain department inventory; maintain group e-mail accounts; isolate network/ethernet problems and work with appropriate people to fix them; maintain Graphics Lab; Maintain AEC Grad. Lab; consult with faculty on various projects

Mentor Systems (now SCT)

6/30/92-2/28/93 Programmer/Analyst

Program custom modifications for the Utilities System and for the Jail management System. Research clients' modification requests, quote job price, scope job requirement specifications, and write the contract. Document and distribute the modification. Train clients on Jail Management system.

Lexmark International

11/90-5/92 Pre-professional Programmer

Analyze printer performance to determine function correctness during testing phase of development; Analyze documentation of printers for correct description of implementations and for clarity of instructions; Analyze printer performance problems, problem symptoms, and steps needed to recreate the problem; Communicate printer problems to developers and project leaders;

Corrections Cabinet--Community Center Program

2/87-10/90 Offender Records Specialist

Coordinate admission, discharge, court appearances and parole hearing appearances for inmates in 19 community centers located throughout the state and a private prison; Investigate complaints, requests, and problems arising in jails and community centers and respond or direct the problem to appropriate personnel; Receive and interpret orders from Circuit, District, and Federal Courts;

HONORS AND AWARDS:

Nominated for U.K. Chancellor's Outstanding Staff Award (1995); National Dean's List (1992); Student of the Year--KSU Counseling & Placement Office (1992); Outstanding Senior--KSU Dept. of Computer Science (1992)

VOLUNTEER ACTIVITIES:

Central Kentucky Riding for the Handicapped (leader & sidewalker for classes and demonstrations, haycrew member)

References available upon request.