

BRIO EXPLORER	Functionality			Ease of Use			Price (License -			Price (Annual			Training			Support		
	Wt	Rtg	Scr	Wt	Rtg	Scr	Wt	Rtg	Scr	Wt	Rtg	Scr	Wt	Rtg	Scr	Wt	Rtg	Scr
Total Respondents	40	40	40	40	40	40	40	40	40	40	40	40	40	40	40	40	40	40
Gave data	28	28	28	28	28	28	26	26	26	25	25	25	27	27	27	26	26	26
Avg	5.00	4.20	19.57	5.00	4.10	19.00	4.00	2.54	10.31	3.52	3.60	13.28	4.59	3.19	14.52	4.12	3.04	12.96
Total			554.00			386.00			181.00			217.00			256.00			215.00

CRYSTAL REPORTS	Functionality			Ease of Use			Price (License -			Price (Annual			Training			Support		
	Wt	Rtg	Scr	Wt	Rtg	Scr	Wt	Rtg	Scr	Wt	Rtg	Scr	Wt	Rtg	Scr	Wt	Rtg	Scr
Total Respondents	28	28	28	28	28	28	28	28	28	28	28	28	28	28	28	28	28	28
Gave data	22	22	22	22	22	22	20	20	20	18	18	18	19	19	19	19	19	19
Avg	4.59	3.68	17.14	4.32	3.14	13.82	3.95	3.9	15.6	3.39	3.67	12.94	4.26	3.32	14.05	3.68	2.79	10.89
Total			327.00			254.00			242.00			163.00			206.00			165.00

	Current	Planned	Total
Access	10	4	14
Brio	19	2	21
Crystal	29	5	34
Excel	26	2	28
WebFOCUS	14	4	18
SAS	3	1	4
Other			
Infomaker	2		2
Client Server, Lotus	1		1
Seagate Analysis	1		1

NOTE: Many responses to the survey were incomplete. Consequently, the numbers above that represent a headcount will not always be consistent.