

Child Protection Services in Ramsey County Survey

We are part of a citizens group, the Ramsey County Citizens Review Panel, that is looking at how Child Protection Services works. We are conducting a *provider* survey for feedback on how child protection services are perceived in the community. Please help us by taking a few minutes to fill out this survey.

Please specify what type of service you provide to child protection services (CPS) clients: () Not Applicable

Scale Definition:	1 (Poor)	2 (Fair)	3 (Good)	4 (Very Good)	5 (Excellent)
1 - Time between your referral and CPS' initiation of services	1	2	3	4	5
2 - CPS worker's quality of communication with you regarding client	1	2	3	4	5
3 - Communication frequency with CPS worker regarding client	1	2	3	4	5
4 - CPS worker's response	1	2	3	4	5
5 - Worker's consideration of the children's and family's needs	1	2	3	4	5
6 - CPS worker's involvement and follow through of case plan	1	2	3	4	5

Please feel free to comment further on numbers one through six on the back of this form.

Do you feel CPS workers follow confidentiality/privacy procedures? Please explain. _____

Please comment on your impressions of CPS worker's cultural sensitivity and its impact on a case. _____

What was your best experience with CPS? _____

What was your worst experience with CPS? _____

Are there issues or concerns about child protection workers that you feel are not being addressed? Please explain.

Additional comments are welcome on the back of this questionnaire.

Please return the completed survey in the **enclosed, addressed envelope**, or send it to: **(No later than February 8th)**
Ramsey County Citizen Review Panel
444 Lafayette Road North
St. Paul, MN 55155-3832

Thank you for your time. Your feedback is appreciated! The Ramsey County Citizen Review Panel