

PERTINENT QUESTIONS FOR CITIZEN REVIEW PANEL MEMBERS TO EXPLORE SPECIFIC
TO THEIR CAPTA PRIORITY OUTCOME AREA

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<p>CAPTA OUTCOME: Reduce the incidence of child abuse/neglect. Review new tools that promote the best interest of the child in San Mateo Co.</p>	<p>CAPTA OUTCOME: Reduce reoccurring child abuse and neglect.</p>	<p>CAPTA OUTCOME: Increase the use of the CWS Case Management System as a planning and management tool.</p>
<p>Questions to address through review of random CWS cases, during key informant interviews, and/or by examining data system information:</p> <ol style="list-style-type: none"> 1. During the investigation were provisions made for services to the child(ren) and family? Were the services adequate to provide for the child’s safety and well being? 2. Who provided the services? What were their qualifications and what services were provided? What indicators are provided that the child and family benefited or participated in the services? 3. If the child was placed outside the home, was there a smooth handoff of case responsibility from the investigator to the placement caseworker? 4. How was supervision with the biological parent and child provided for during supervised visits? 5. How were assessments made regarding parent’s ability to manage unsupervised visits? 6. Was there a consensus regarding placement among CWS staff, parents, others? What was agreed upon? If there was no agreement, how did the social worker decide on placement? 7. What criteria were used to determine appropriateness of overnight unsupervised visits? Who made the determination? 8. What are the policies, procedures and practices of the county related to this outcome? 9. How are these policies, procedures and practices communicated to the staff? 10. Were CWS policies, standards and 	<p>Questions to address through review of random CWS cases, during key informant interviews, and/or by examining data system information:</p> <ol style="list-style-type: none"> 1. During the investigation were provisions made for services to the child(ren) and family? Were the services adequate to provide for the child’s safety and well being? 2. Who provided the services? What were their qualifications and what services were provided? What indicators are provided that the child and family benefited or participated in the services? 3. If the child was placed outside the home, was there a smooth handoff of case responsibility from the investigator to the placement caseworker? 4. How was supervision with the biological parent and child provided for during supervised visits? 5. How were assessments made regarding parent’s ability to manage unsupervised visits? 6. Was there a consensus regarding placement among CWS staff, parents, others? What was agreed upon? If there was no agreement, how did the social worker decide on placement? 7. What criteria were used to determine appropriateness of overnight unsupervised visits? Who made the determination? 8. What are the policies, procedures and practices of the county related to this outcome? 9. How are these policies, procedures and practices communicated to the staff? 10. Were CWS policies, standards and 	<p>Questions to address through review of random CWS cases, during key informant interviews, and/or by examining data system information:</p> <ol style="list-style-type: none"> 1. Is there a review process related to regular and consistent data being entered into the system? 2. Is there evidence that data reports are used as a management tool? As a supervisory tool? 3. Is there a regular review by managers of data reports? 4. If there are other data reporting systems in the county, is there an interface? 5. Is there consistency between information in case files and information in the data system? 6. What are the policies, procedures and practices of the county related to this outcome? 7. How are these policies, procedures and practices communicated to the staff? 8. Were CWS policies, standards and practices followed by CWS staff related to child safety and well being?

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CAPTA OUTCOME: Reduce time in foster care to reunification without increasing re-entry.	CAPTA OUTCOME: Reduce time in foster care to adoption.	Improve case planning for children and families in order to incorporate relevant services.
<p>Questions to address through review of random CWS cases, during key informant interviews, focus groups or by examining data system information:</p> <ol style="list-style-type: none"> 1. Were timelines appropriate regarding the provision of reunification services to families? 2. Were support services offered and delivered to biological families based on their expressed needs and requests? 3. Were supervised visits available and provided to biological families? 4. After reunification, did the social worker provide follow up through Family Maintenance? 5. Was there follow through on service referrals by the social worker and the family? 6. Are parents fully informed regarding the reunification process? How is this done? 7. What are the policies, procedures and practices of the county related to this outcome? 8. How are these policies, procedures and practices communicated to the staff? 9. Were CWS policies, standards and practices followed by CWS staff related to child safety and well being? 	<p>Questions to address through review of random CWS cases, during key informant interviews, focus groups or by examining data system information:</p> <ol style="list-style-type: none"> 1. How did permanency plans address timely adoption of children? 2. What are the recruitment/retention plans for adoptive families? Are they successful? 3. How are older children (10 years plus) involved in decision making regarding adoption plans? 4. What are the policies, procedures and practices of the county related to this outcome? 5. How are these policies, procedures and practices communicated to the staff? 6. Were CWS policies, standards and practices followed by CWS staff related to child safety and well being? 	<p>Questions to address through review of random CWS cases, during key informant interviews, focus groups or by examining data system information:</p> <ol style="list-style-type: none"> 1. Are children (age appropriate) and families consistently involved in case planning? 2. How are social workers and families kept informed of available relevant services? 3. Do available services adequately meet the identified needs of families and children? 4. Are there waiting lists for relevant services. 5. What are the policies, procedures and practices of the county related to this outcome? 6. How are these policies, procedures and practices communicated to the staff? 7. Were CWS policies, standards and practices followed by CWS staff related to child safety and well being?

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<p>CAPTA OUTCOME: Increase the number of children or young adults who leave foster care having successfully completed a foster care independent living program.</p>		
<p>Questions to address through review of random CWS cases, during key informant interviews, focus groups or by examining data system information:</p> <ol style="list-style-type: none"> 1. What are the local options for foster care independent living programs? 2. What components are included in those programs? 3. Are the components adequate to meet the needs identified by foster care youth (e.g. first/last month rental assistance, job placement, etc.)? 4. What prevents some foster care youth from accessing independent living programs? 5. Are eligible youth being referred? If not, why? 6. At what age do referrals begin? Is consideration made for younger foster care youth who demonstrate independent behavior? 7. What are the policies, procedures and practices of the county related to this outcome? 8. How are these policies, procedures and practices communicated to the staff? 9. Were CWS policies, standards and practices followed by CWS staff related to child safety and well being? 		

