



**CABINET FOR HEALTH AND FAMILY SERVICES
DEPARTMENT FOR COMMUNITY BASED SERVICES**

**Commissioner's Office
COA Accredited Agency**

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Mark D. Birdwhistell
Secretary

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Dr. Blake Jones
University of Kentucky
College of Social Work
1 Quality Street, 7th floor, Suite A
Lexington, Kentucky 40507

Dear Dr. Jones and Citizen Review Panel members:

The Cabinet for Health and Family Services is pleased to respond to the annual Citizen Review Panel Report. The work projects chosen for the past year were interesting and reflected your awareness of the specific issues and barriers being faced in your region. It is apparent from reading the report, that panel members are strong advocates for Department for Community Based Services staff in a variety of venues.

The partnership between the Citizen Review Panels and the Cabinet has been an excellent tool for the Cabinet to receive feedback from citizen volunteers, as to the effectiveness of policy and programs. Your recommendations are shared with Senior Management and Central Office staff. The annual report and response is provided to Service Region Administrators with the request that they review these documents with staff in their region. Recommendations in the past have been implemented or had a role in policy and program revisions.

The time and energy you devote to the panel work is greatly appreciated. Together with our community partners services can improve for Kentucky families.

Sincerely,

Tom Emberton, Jr.
Commissioner

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