



**CABINET FOR HEALTH AND FAMILY SERVICES  
DEPARTMENT FOR COMMUNITY BASED SERVICES**

**COMMISSIONER'S OFFICE  
COA Accredited Agency**

**Steven L. Beshear**  
Governor

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**Janie Miller**  
Secretary

November 4, 2011

Dr. Blake Jones  
University of Kentucky  
College of Social Work  
1 Quality Street, Suite 700  
Lexington, Kentucky 40507

Dear Dr. Jones and members of the Citizen Review Panels:

Thank you for a most thoughtfully crafted yearend report, which is very much aligned with the Performance Improvement Plan (PIP) under which the Department for Community Based Services (DCBS) is currently operating. It is encouraging to see panel members develop an interest in the Child and Family Services Plan and the PIP. These documents guide the focus and efforts made to enhance programs and services.

Your observations and recommendations are included in DCBS conversations for assessment of current policy and practice. The unique perspective of panel members challenge us to seek the most current best practice models to support the critical work being conducted by our talented and committed workforce.

I am so appreciative of the work done by each panel member. It is through your continued review and recommendations that we enhance our outcomes.

Sincerely,

Patricia R. Wilson  
Commissioner

PRW:DPP:GY:cm

