



The Breakthrough Series Collaborative:

Systems Improvement Through Public/Private Partnership

Partnering to Protect and Strengthen Families in Our Communities

Quality Improvement Center on the Privatization of Child Welfare Services

Summit on Public/Private Partnership

September 24, 2008



casey family programs

fostering families. fostering change.®

Our Mission

To provide and improve—
and ultimately to prevent the
need for—foster care.

The foundation provides
direct services and promotes
advances in child welfare
practice and policy.



The Breakthrough Series Collaborative Methodology

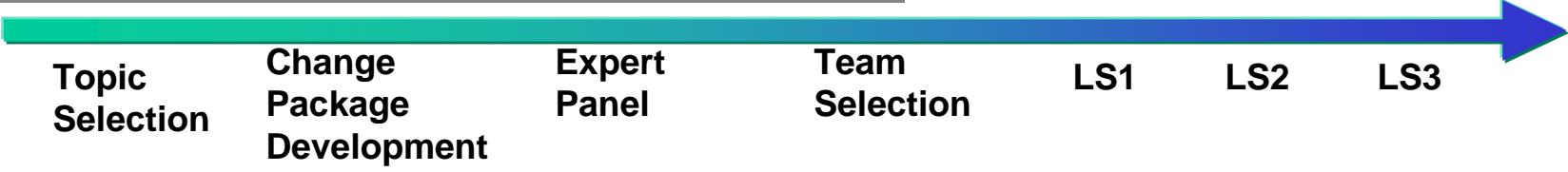
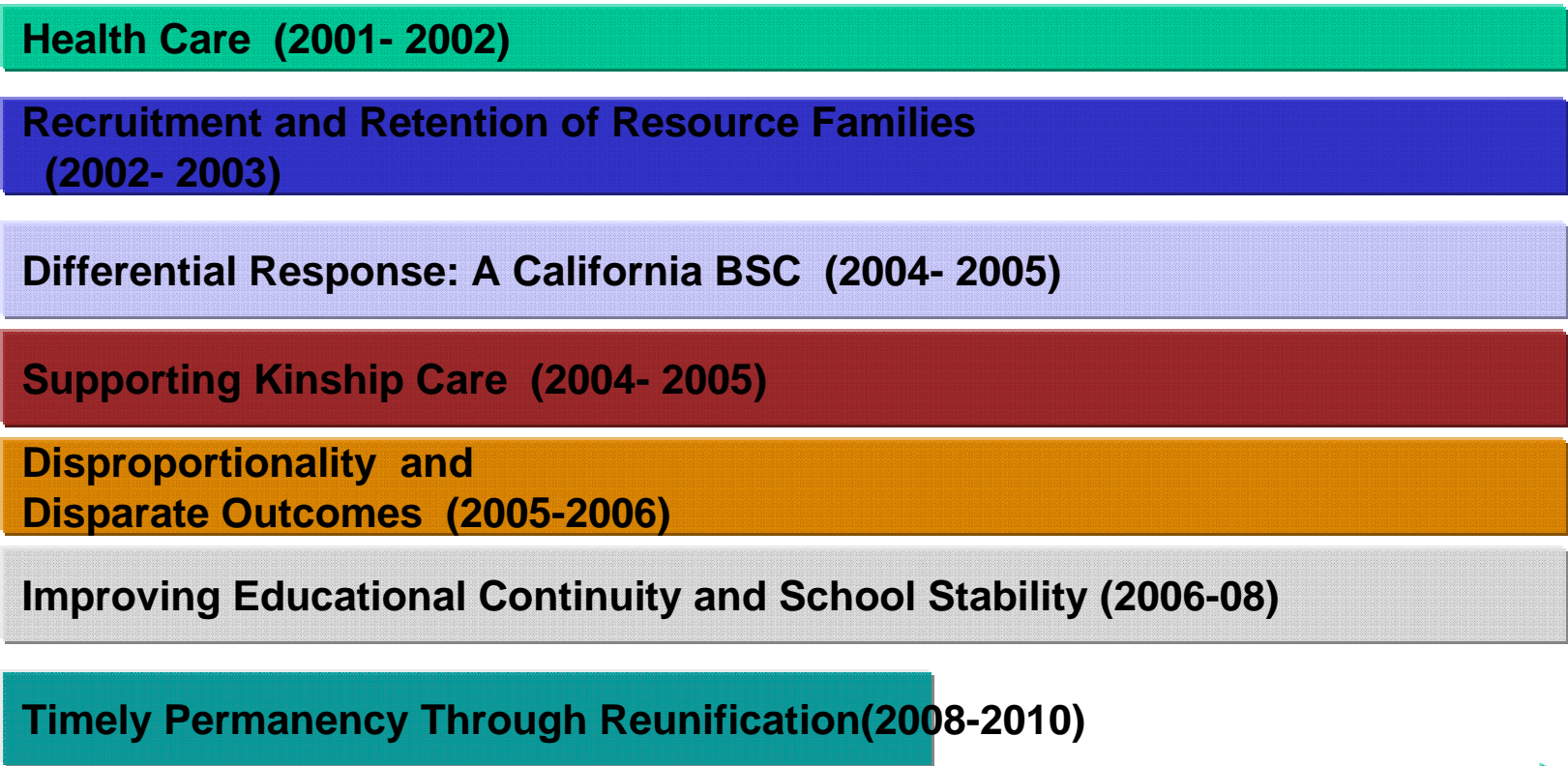


Background of Breakthrough Series Collaborative Methodology

- ❖ Methodology developed in 1995 by the Institute for Healthcare Improvement (IHI) and Associates in Process Improvement (API)
- ❖ More than 800 teams from over 500 health care organizations have participated in BSCs led by IHI in over 30 different topics
- ❖ Casey Family Programs (CFP) joined with the IHI in 2000 to learn the BSC methodology by sponsoring “Improving Health Care for Children in Foster Care”

Breakthrough Series Collaboratives at Casey

2001-2008



Casey Partnership Breakthrough Series Collaboratives 2007-2008

American Humane: Safety and Risk Assessments (2007- 2010)

Georgetown: Juvenile Justice and Child Welfare(2008 – 2010)

California: CA Disproportionality Project (2007 – 2010)

New England States: Safety and Risk Assessments (2008-2010)

California: Independent Living Transformation (2007 – 2010)

Topic Selection

Change Package Development

Expert Panel

Team Selection

LS1

LS2

LS3

LS4



What is a Breakthrough Series Collaborative?

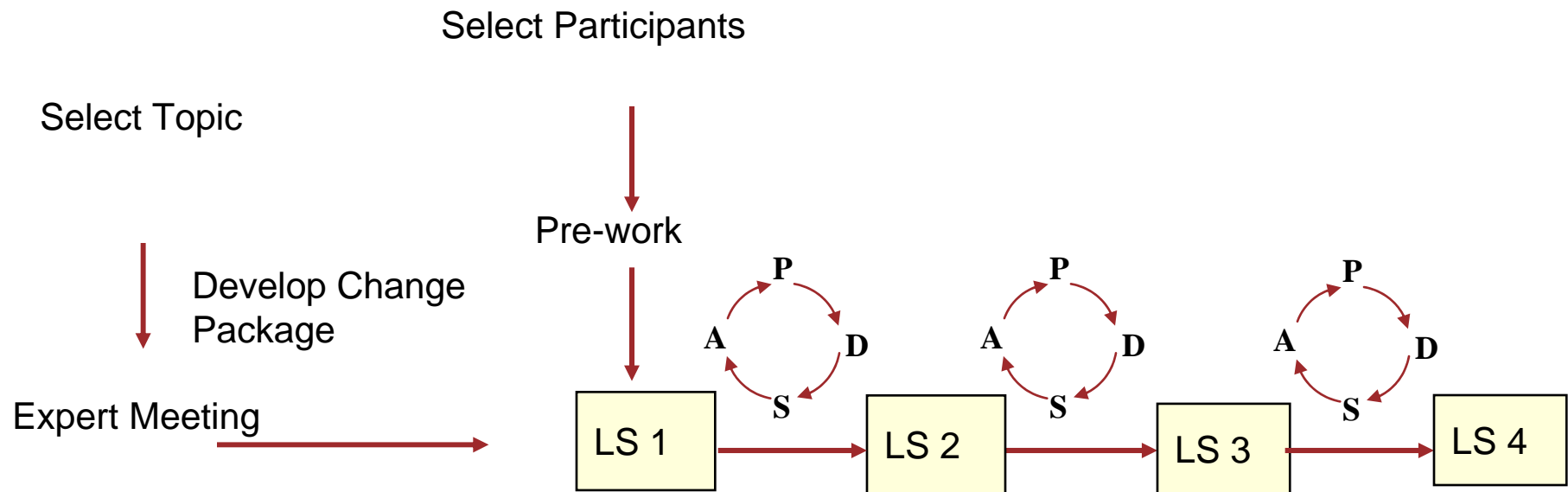
A BSC has three essential parts...

- Timing and pace
 - Finite in time- beginning, middle, and end
 - Rapid work/high energy/starting small
- Collaboration
 - Generates new and better ideas quickly
 - Creates opportunities to assess similar strategies in different agencies and with different populations
 - Collaboration is resource-intensive for sponsor
- Change Package/Framework/Key Themes
 - Includes mission, goals, measures, areas for change
 - Provides guidelines to teams for the work they will do

What Makes a BSC Different?

- Anyone can have and test ideas grounded in the change package.
- Consensus is NOT needed
- Changes happen at all levels (not just the top)
- Ideas are shared openly
- Successes are spread quickly
- Measurement is for improvement
- Rapid Plan-Do-Study-Act (PDSA) cycles are used
- SPREAD is based on successful tests of change

The Collaborative Process



Supports					
E-mail	Extranet	Phone	Monthly Reports	Self-Assessments	Newsletters

Teams in a BSC

- Senior Leadership
- Day to Day Management
- Line Worker
- Line Supervisor
- Birth Parent/Foster Parent/Kin Caregiver
- Young Person
- Cross- System Partner
- Community Partner
- Extended Team

Casey's Support in a BSC

- Supports development of a change package for practice
- Supports expert faculty
- Develops and supports pre-work
- Fully sponsors 3-4 Learning Sessions
- Supports Extranet
- Facilitates conference calls
- Provides coaching/mentoring (calls, progress reports)

BSC Public/Private Partnerships

- Sponsorship of Public Agencies
- Partnership with Other Private Organizations
- Private Agencies Joining Public Agency Teams
- Private Agencies Participating

Sponsorship of Public Agencies

- State, county, and tribal child welfare agencies apply to participate
- All expenses related to participation are covered for team members
- Agencies commit to providing time and effort

Partnership with Other Private Organizations

- Casey sponsors and supports other organizations
 - American Humane
 - New England Association of Child Welfare Commissioners and Directors
- Those organizations gain expertise and build capacity for future efforts
- Public agencies apply, receive support, and make commitments as above

Private Agencies Participating

- AH Safety & Risk Assessments has two teams headed by Community-Based Care lead agencies
- Working to improve outcomes for children and families in the Florida child welfare system
 - Kids Central, Inc.
 - Community Based Care of Seminole

Private Agencies Joining Public Agency Teams

- Community Partner members on agency core teams have included:
 - Public/private ventures (e.g., Utah Foster Care Foundation; Nevada Children's Cabinet)
 - Faith-based groups (e.g., Catholic Charities; Lutheran Community Services)
 - Private providers of foster & adoptive services, behavioral health, mental health

For More Information on National BSCs

- Casey Family Programs

<http://www.casey.org/Resources/Projects/BSC/>

- American Humane

http://www.americanhumane.org/site/PageServer?pagename=pc_initiatives_bsc

For More Information

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