

# University Health Service

## 2007 – 2008 Annual Plan

### Goal I: Enhance the University's Stature Among It's Peers

**UHS Goal:** Retain accreditation through the Accreditation Association for Ambulatory Healthcare (AAAHC).

**Indicators (Assessment Method)**

- Attend AAAHC meeting on accreditation.
- Communicate new AAAHC standards.
- Conduct AAAHC self study process.
- Complete and submit accreditation survey application.

**UHS Goal:** Expand health care facilities available to support University of Kentucky students. UK is currently ranked at the bottom of 20 benchmarks for student health square footage per student.

**Indicators (Assessment Method)**

- Complete construction of the new student health center.
- Prepare for and occupy the new facility.
- Provide on-going information to the community.

**UHS Goal:** Implement pre-matriculation immunization requirements to support a safer environment for students.

**Indicators (Assessment Method)**

- Communicate immunization requirements to students and parents.
- Provide on-line capabilities for students to comply with the requirements.
- Educate the university community about the needs for immunizations.

**UHS Goal:** Prepare to implement a hard waiver insurance requirement allowing all UK students to have optimal access to all health care services.

**Indicators (Assessment Method)**

- Establish a committee to study implementation for 2008 - 2009.
- Present findings to the Vice President for Student Affairs, the Provost, and SHAC.
- If approved, prepare for implementation in 2008 – 2009.

**UHS Goal:** Implement Electronic Medical Record.

**Indicators (Assessment Method)**

- Continue phased in implementation of the MediCat EMR that includes:
  - Web-Based Appointing – August 2007
  - Report Systems Interfaces – December 2007
  - Gynecology - December 2007
  - Primary Care – Spring 2008
  - Employee Health Clinic – Spring 2008

## **Goal II: Prepare Students for Leadership in the Knowledge Economy and Global Society**

**UHS Goal:** Participate in student activities throughout the year.

**Indicators (Assessment Method)**

- Participate in student activities including Super Start, K Week, FUSION, and other critical student programming.

**UHS Goal:** Provide education to students about healthy lifestyles and UHS services.

**Indicators (Assessment Method)**

- Expand health education offerings to students enrolled in UK 101.
- Expand the availability of health education programming.

**UHS Goal:** Expand educational opportunities for health professions and SHAC students.

**Indicators (Assessment Method)**

- Serve as a resident, intern, and student training site.
- Support and mentor Student Health Advisory Council students.
- Participate in student activities.

## **Goal III: Enhance the Intellectual and Economic Capital of Kentucky Through Growth in Research**

**UHS Goal:** Advance the body of knowledge that encompasses college health through participation in a variety of research projects.

**Indicators (Assessment Method)**

- Provide leadership as principal investigators.
- Collaborate with other University of Kentucky researchers.
- Participate in ACHA research projects.
- Publish findings when applicable.

**UHS Goal:** Continuously improve the quality of the clinical process through ongoing review, evaluation, intervention, and re-evaluation. Conduct and use benchmark studies to assess and improve student access to health care.

**Indicators (Assessment Method)**

- Conduct a minimum of four peer review, benchmarking, or safety monitoring quality studies per year.

**UHS Goal:** Improve the Employee Health program's ability to protect faculty, staff, and patients.

**Indicators (Assessment Method)**

- Provide consultation to the hospital and colleges regarding their Employee Health policies and practices.
- Review, streamline, improve, and expand Employee Health Services provided at UHS.
- Evaluate and develop new Employee Health Program opportunities.

**UHS Goal:** Offer professional development opportunities for UHS staff in order to better prepare skilled and knowledgeable health care providers.

**Indicators (Assessment Method)**

- Evaluate policies and provide funding for professional development opportunities for all staff.
- Provide an annual meeting dedicated to staff enrichment.
- Provide opportunities for training and development.
- Provide continuing leadership opportunities for supervisors.

## **Goal IV - Embrace and Nurture Diversity**

**UHS Goal:** Reinforce mission statement to provide preventive and primary health care and education to all members of the University community in a manner which exhibits compassion, professionalism, and excellence.

**Indicators (Assessment Method)**

- Promote a diversity-friendly culture at UHS.
- Participation in events or meetings promoting diversity.
- Provide diversity training for UHS clinicians and staff.
- Provide special orientation sessions for International Students.
- Provide health education programming for minority students.

## **Goal V: Engage Kentuckians through Partnerships to Elevate Quality of Life**

**UHS Goal:** Support the Kentucky College Health Association which is a formal network of college health services practitioners who serve college students throughout the Commonwealth.

**Indicators (Assessment Method)**

- Participate in the leadership of the organization.
- UHS staff will present at KCHA meetings.
- Partner with the Kentucky Network Addressing Collegiate Drug and Alcohol Issues to host the fall KCHA 2007 meeting at the University of Kentucky.

**UHS Goal:** Provide the University community and other organizations with current, relevant information on health promotion and prevention through clinical practice and health education programming. The unit will participate in and provide support to campus and community service activities.

**Indicators (Assessment Method)**

- UHS will maintain a leadership role in providing information on and responding to public health concerns and crises as needed
- UHS will participate as a unit in community service projects