INTERNATIONAL TRAVEL MEDICAL INSURANCE

Unless noted otherwise, students participating on UK Education Abroad programs are insured through UK’s International Insurance Program, which has coverage for emergency medical services, medical evacuations, prescription reimbursement at 100%, and assistance with health and safety concerns, accessible 24 hours a day, 365 days a year. Some students participating on select partner programs may have insurance provided as part of those programs and thus, are not enrolled in this coverage. Please contact UK Education Abroad if you have questions about which insurance you carry.

For additional information, please refer to www.uky.edu/international/travel_insurance.

To access medical services abroad, contact the insurance provider collect at 1-312-935-3542, or e-mail medassist-usa@axa-assistance.us. Provide your full name, UK’s policy number (GLM N10876771), and reason for your call/e-mail. They will guide you through what to do next, including locating a provider and arranging appointments and guarantees of payment as applicable. If you must pay out of pocket for medical services, be sure to obtain an itemized bill and paid receipt from the doctor or hospital before you leave. In the event of a true medical emergency, please seek assistance as soon as possible, even if you are unable to contact AXA Assistance or your own insurance provider.

WHAT TO DO IN AN EMERGENCY

1. Contact local authorities as soon as possible for assistance. Make sure you know the emergency phone numbers for the country in which you are studying.
2. Contact your program director or on-site UK faculty member for guidance.
3. Contact AXA Assistance at 1-312-935-3542, and then contact the University of Kentucky police department, who will relay your call to the appropriate authorities on campus. The 24-hour line for the UKPD is 1-859-257-8573.

SECURITY EVACUATION SERVICES

In the event of a natural or political disaster in your host country, all students covered by UK’s insurance are eligible for evacuation service. Other UK students may be eligible for evacuation coverage provided by their partner program. The evacuation service will coordinate and pay to evacuate you to the nearest place of safety or to the U.S.

If you have a security concern or require evacuation, seek shelter as soon as possible and call 1-312-935-3542. Then call the UK Police Department at 1-859-257-8573.

Information Resource Guide

Keep this guide with you at all times.
STAYING HEALTHY & SAFE

- Be sure to carry this card with you at all times, with all necessary contact information filled out.
- When traveling alone or in small groups, leave your itinerary with your program director. Leave your valuables at home.
- Do not travel alone at night.
- Do not wear conspicuous clothing or carry excessive amounts of cash.
- Avoid excessive alcohol consumption.
- Make smart decisions regarding your sexual health while abroad.
- Understand culturally appropriate behaviors in your host country, and follow them.
- Keep all of your personal information up to date in your online Education Abroad application.
- Always keep a copy of your passport with you.
- If you feel sick, do not wait it out - see a doctor!

Use the space below to note local contact information, including telephone numbers for the on-site staff, the US Embassy, local fire/police/ambulance, etc. As appropriate, write this information in the local language.

uky.edu/educationabroad