Your link blue account must be activated in order to register for classes, apply for on-campus housing, and pay your tuition online. Please activate the account as soon as possible.

**Activating and Using Your link blue Account**

In order to activate your link blue account you will need the following codes:

- Your Student ID Number
- Student Temporary Passcode

Go to [http://newstudent.uky.edu/](http://newstudent.uky.edu/)

After you activate your link blue account and set up your Universal Email Address you will receive emails from UK.

Once the account is active, you must log on to [https://myUK.uky.edu](https://myUK.uky.edu) at least once per month to keep it active.

**NEED HELP?** See the back of this page for password and security question help!

**Please Note:** link blue passwords expire every 90 days, so please make sure you check your link blue account once in a while. You will need to access your link blue account when you arrive at UK.

**Questions?** Contact IT Customer Service via email at helpdesk@uky.edu or (859) 218-4357. Office hours for IT Customer Service are Monday through Friday, 7:00 am to 6:00 pm EST and phone support is available from 7:00 am to 10:00 pm EST.
PASSWORD AND SECURITY QUESTION HELP

Important! Use the below tips to help you pick your password and questions before you start! You must work quickly or the system will log out and you will have to start over!

Creating a Password for your link blue

You must choose a new password and it must follow these rules:
- Must have at least one CAPITAL letter
- Must have at least one small letter
- Must have at least one number
- Must have at least one symbol ( !@#$%^&*?/_)  
- Must be at least 8 letters long (it can be longer)
- You CANNOT use your name!

After you choose your new password, enter the temporary password in the website, then enter your new password two times. NOTE: You must update your password every 90 days! You will need your password during Orientation Week!

New Password – Follow the rules for the new password; Write your new password below:

___ ___ ___ ___ ___ ___ ___ ___

Choosing Security Questions

Choose two security questions. If you forget your password, you can answer the question to make a new password. You can choose any two questions you want, just be sure you can remember the answer! DO NOT type the question number from the sheet – You must type the questions and the answers.

Example: Question – What is my favorite color? Answer – Blue

Password Security Questions – Choose two of the questions or make your own questions:

1. What city were you born in? 10. Which year did you graduate from high school?
2. What is your father’s name? 11. What is the name of the high school you graduated from?
3. What is the name of your favorite sports team? 12. What is the name of your pet?
4. What is your favorite animal? 13. What is the name of your favorite cousin?
5. What is your favorite color? 14. Who is your favorite movie star?
6. What is the name of your favorite brother or sister? 15. What is your grandfather’s name?
7. What is your mother’s name? 16. What is the name of your favorite teacher?
8. Who was your hero when you were a child?
9. Who was your favorite cartoon character when you were a child?

Write the answers to your questions below. Remember – You must type the entire question online!

Question # _____

Answer: ____________________________________________________________

Question # _____

Answer: ____________________________________________________________