Glossary of Terms

**Academic alert** – an alert submitted on behalf of a student in which the issuer has academic-related concerns, including at risk of failing class, missing classes, homework not submitted, etc.

**Behavioral alert** – an alert submitted on behalf of a student in which the issuer has behavioral-related concerns; this does not include emergency situations that require medical, psychological, or police services – for those situations, call 911.

**Handler** – an individual in a college who oversees all alert activity within that college

**Open alert** – an alert that has been viewed and is active

**Closed alert** – an alert that has been viewed, acted upon, and resolved according to the advisor’s discretion

** Archived alert** – an alert from a previous term

**Advisor Notes** – a summary of the actions taken by the advisor to communicate with the student/issuer, connect the student to the appropriate resources, and resolve the alert

**Discussions** – two sections (one for student and one for issuer) to allow the advisor to communicate directly with individuals within the alert system; individuals from specific campus resources, including the Resident Director, can be added to alert discussions to facilitate communication to resolve the alert