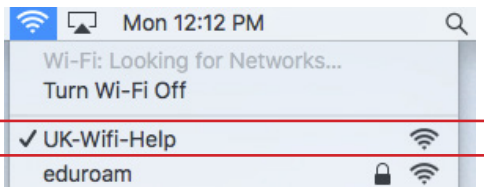


# CONNECTING YOUR **MAC** *to eduroam*

Before following the instructions below, make sure your Mac is not already connected to wired internet & your location uses eduroam. For a map of available WiFi networks on campus, visit [www.uky.edu/wifihelp/map](http://www.uky.edu/wifihelp/map)

**Note: UK HealthCare WiFi networks do not require this process.**



1. Click on the WiFi symbol in the top left corner & select **UK-WiFi-Help**.

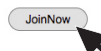


2. Visit: **www.uky.edu/eduroam**

The following system was detected:



macOS High Sierra

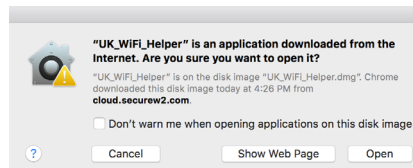


3. Click **JoinNow** to start the application download.

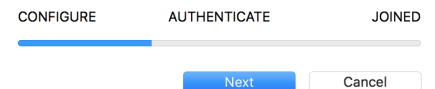


UK\_WiFi\_Helper

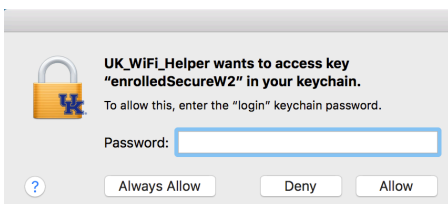
4. Open your Downloads folder & click on **UK\_Wifi\_Helper.dmg**.



5. Click **Open** in the warning prompt.



6. Click **Next**.



7. When prompted, enter your administrator password.  
(You may be prompted several times.)



8. Sign in with your linkblue username followed by @uky.edu.

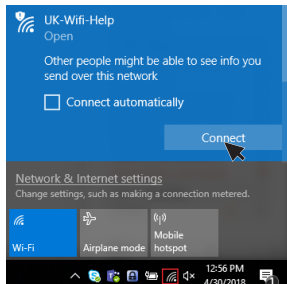


9. Your computer will then be connected to eduroam.

# CONNECTING YOUR **WINDOWS PC** *to eduroam*

Before following the instructions below, make sure your PC is not already connected to wired internet & your location uses eduroam. For a map of available WiFi networks on campus, visit [www.uky.edu/wifihelp/map](http://www.uky.edu/wifihelp/map)

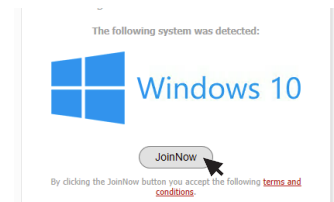
**Note: UK HealthCare WiFi networks do not require this process.**



1. Click on the WiFi symbol in the bottom right corner & select **UK-WiFi-Help**.



2. Visit: **www.uky.edu/wifihelp**

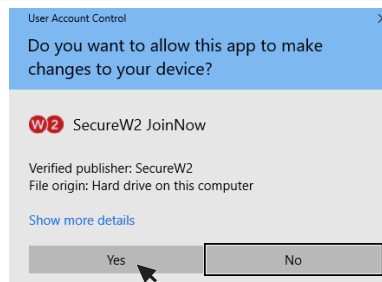


3. Click **JoinNow** to start the application download.

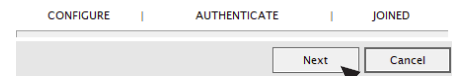


UK\_WiFi\_Helper

4. Open **UK\_Wifi\_Helper.exe** in your default Downloads folder.



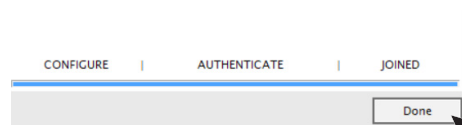
5. Click **Yes** in the warning prompt.



6. Click **Next**.



7. Sign in with your linkblue username followed by @uky.edu.



8. Click **Done**.



9. Your computer will then be connected to eduroam.

# CONNECTING YOUR iPhone/iPad to eduroam

Before following the instructions below, make sure your location uses eduroam. For a map of available WiFi networks on campus, visit [www.uky.edu/wifihelp/map](http://www.uky.edu/wifihelp/map)

**Note: UK HealthCare WiFi networks do not require this process.**



1. Visit: **[www.uky.edu/eduroam](http://www.uky.edu/eduroam)** in your Safari browser.

\*To avoid using data, first go to your WiFi settings & connect to **UK-WiFi-Help**.



2. The system you are utilizing will be detected. Click **Sign In**.

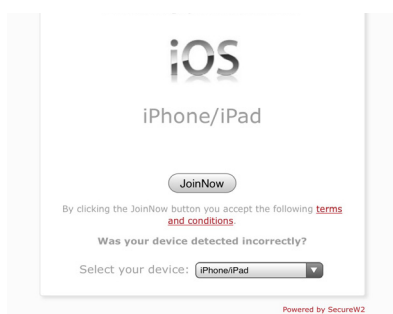


Sign in with your linkblue account

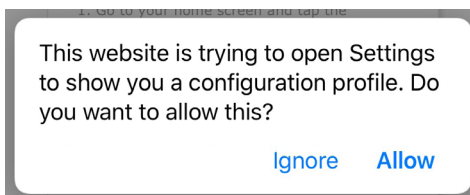
  

Sign In

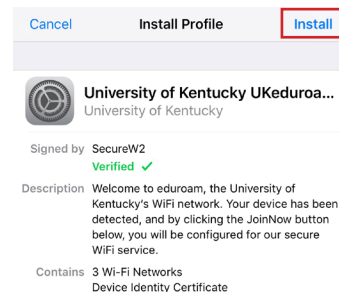
3. Sign in with your linkblue username followed by @uky.edu.



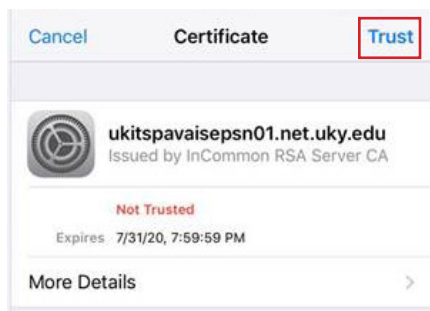
4. Tap **Join Now**



5. Choose **Allow** when prompted.



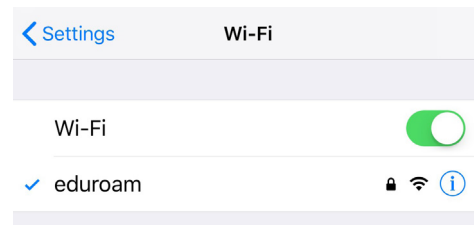
6. Tap **Install**  
(You may be prompted to verify your device passcode or biometric verification with TouchID or FaceID.)



7. Tap **Trust/Install** on the warning to trust the certificate.



8. Go to **Settings** & tap **WiFi** on & off to be connected to eduroam.



9. Your phone will then be connected to eduroam.

# CONNECTING YOUR ANDROID *to eduroam*

Before following the instructions below, make sure your location uses eduroam. For a map of available WiFi networks on campus, visit [www.uky.edu/wifihelp/map](http://www.uky.edu/wifihelp/map)

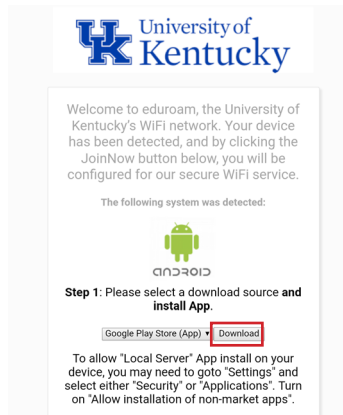
**Note: UK HealthCare WiFi networks does not require this process.**



[www.uky.edu/eduroam](http://www.uky.edu/eduroam)

1. Visit: **www.uky.edu/eduroam** in your internet browser.

\*To avoid using data, first go to your WiFi settings & connect to **UK-WiFi-Help**.



2. The system you are utilizing will be detected. Tap **Download** to install the onboarding app.



secure **W2**

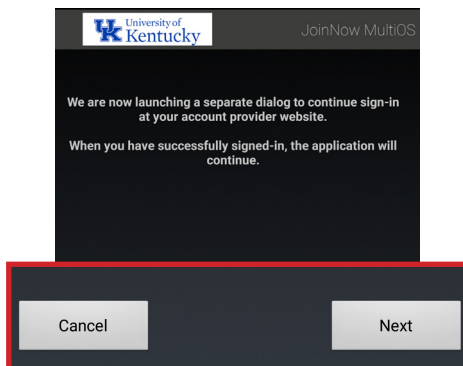
secure **W2** SecureW2 JoinNow  
SecureW2  
Everyone

UNINSTALL

OPEN

3. Once in the store, tap **Install**. After app installation, tap **Open**.

\*Note: If you do not have a passcode set up on your phone, you will need to do so to continue.



4. Tap **Next**.



Sign in with your linkblue account

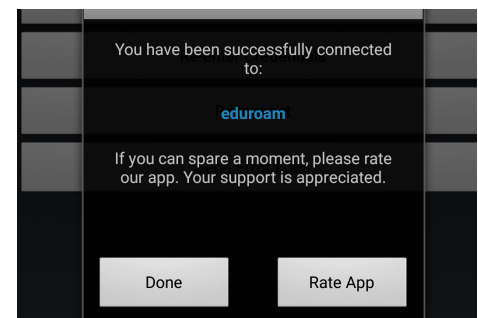
someone@example.com

Password

Sign in

Please login with your linkblue account and password.  
[Can't access your Account?](#)

5. Sign in with your linkblue username followed by @uky.edu.



6. Your device will then be connected to eduroam.