

# **A+ Guide to Managing and Maintaining Your PC**

Fifth Edition



Chapter 15

**Installing and Using  
Windows XP Professional**

# Windows XP Architecture

Uses same kernel architecture as Windows NT/2000;

Components operate in either user mode or kernel mode

Boot process and files needed for a successful boot are the same as for Windows NT/2000

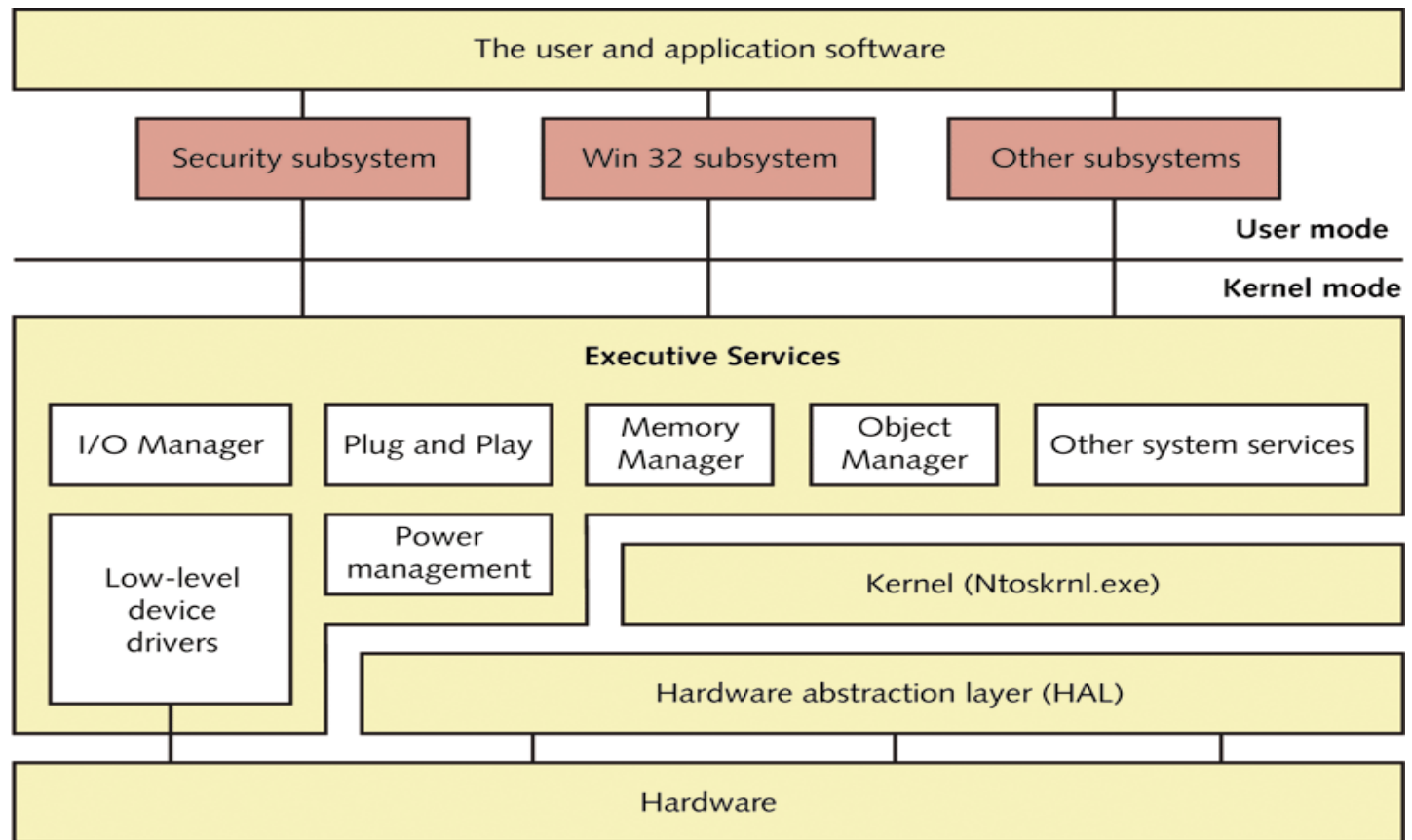
Generally more stable than Windows NT/2000

Easier installation

Increased security

# Windows XP Architecture

## (continued)



**Figure 15-2** The Windows XP architecture uses the same basic structure and components as Windows NT and Windows 2000

# Minimum and Recommended Requirements

Component or Device	Minimum Requirement	Recommended Requirement
One or two CPUs	Pentium II 233 MHz or better	Pentium II 300 MHz or better
RAM	64 MB	128 MB up to 4 GB
Hard drive partition	2 GB	2 GB or more
Free space on the hard drive partition	640 MB (bare bones)	2 GB or more
CD-ROM drive	12x	12x or faster
Accessories	Keyboard and mouse or other pointing device	Keyboard and mouse or other pointing device

**Table 15-2** Minimum and recommended requirements for Windows XP Professional

# Hard Drive Partitions and File Systems

Partitions on hard drive must be adequate to install Windows XP (at least a 2-GB partition for installation, with 1.5 GB of free space)

Supported file systems (same as Windows 2000)

FAT16

FAT32

NTFS (V1-NT, V2-2000, V3-XP) Backwards Compatible

# More on NTFS - Wikipedia

NTFS has five versions:

v1.0

v1.1

v1.2 found in NT 3.51 and NT 4

v3.0 found in Windows 2000

v3.1 found in Windows XP, Windows Server 2003, and Windows Vista

These final three versions are sometimes referred to as v5.0, v5.1, and v6.0, after the version of Windows NT with which they ship. Each newer version added extra features, for example Windows 2000 introduced [quotas](#) while [Windows Vista](#) introduced [Transactional NTFS](#), [NTFS symbolic links](#), and self-healing functionality.[\[7\]](#)

# General Guidelines for Selecting a File System

<i>NTFS</i>	<i>FAT32</i>	<i>FAT16</i>
File and folder security File compression Control over how much disk space a user is allowed File encryption	Setting up a dual boot with Windows 9x, and each OS must access all partitions	Setting up a dual boot with MS-DOS or Windows NT, and each OS must access all partitions

# Joining a Workgroup or Domain

<i>Workgroup</i>	<i>Domain</i>
<p>Fewer than 10 computers networked together</p> <p>Each computer controls own resources; no centralized control of resources</p>	<p>More than 10 computers</p> <p>Resources controlled by a domain controller running on network operating system</p> <p>Used to administer and secure network from centralized location or if several centralized resources are shared by many users</p>



# After the Installation

## Activate the OS

*Product activation*: strategy used by Microsoft to prevent software piracy

## Prepare OS for use

Back up hard drive in preparation for a disaster

# Transferring User Files and Preferences to a New PC

## User State Migration Tool (USMT)

Transfers user files and folders, display properties, taskbar options, and browser and e-mail settings from Windows 9x or Windows NT/2000/XP computer

Files and Settings Transfer Wizard

# Transferring User Files and Preferences to a New PC (continued)

## Scanstate command

Copies information to a server or removable media

## Loadstate command

Copies information to destination computer

# Multiple Logins and Remote Assistance

## Multiple logins

More than one user can be logged on at the same time

## Remote Assistance

Remote support technician can have full access to a user's desktop

# Installing Hardware

## Installation options

Automatic (Recommended)

From a list or specific location (Advanced)

Device Manager can help solve problems with devices

Automatically find an update for a driver

Roll back a driver if an update fails

Verify that the driver is Microsoft-certified

# Verifying That Drivers Are Certified by Microsoft

File Signature Verification tool

Driver Query tool

Device Manager

# Installing Applications

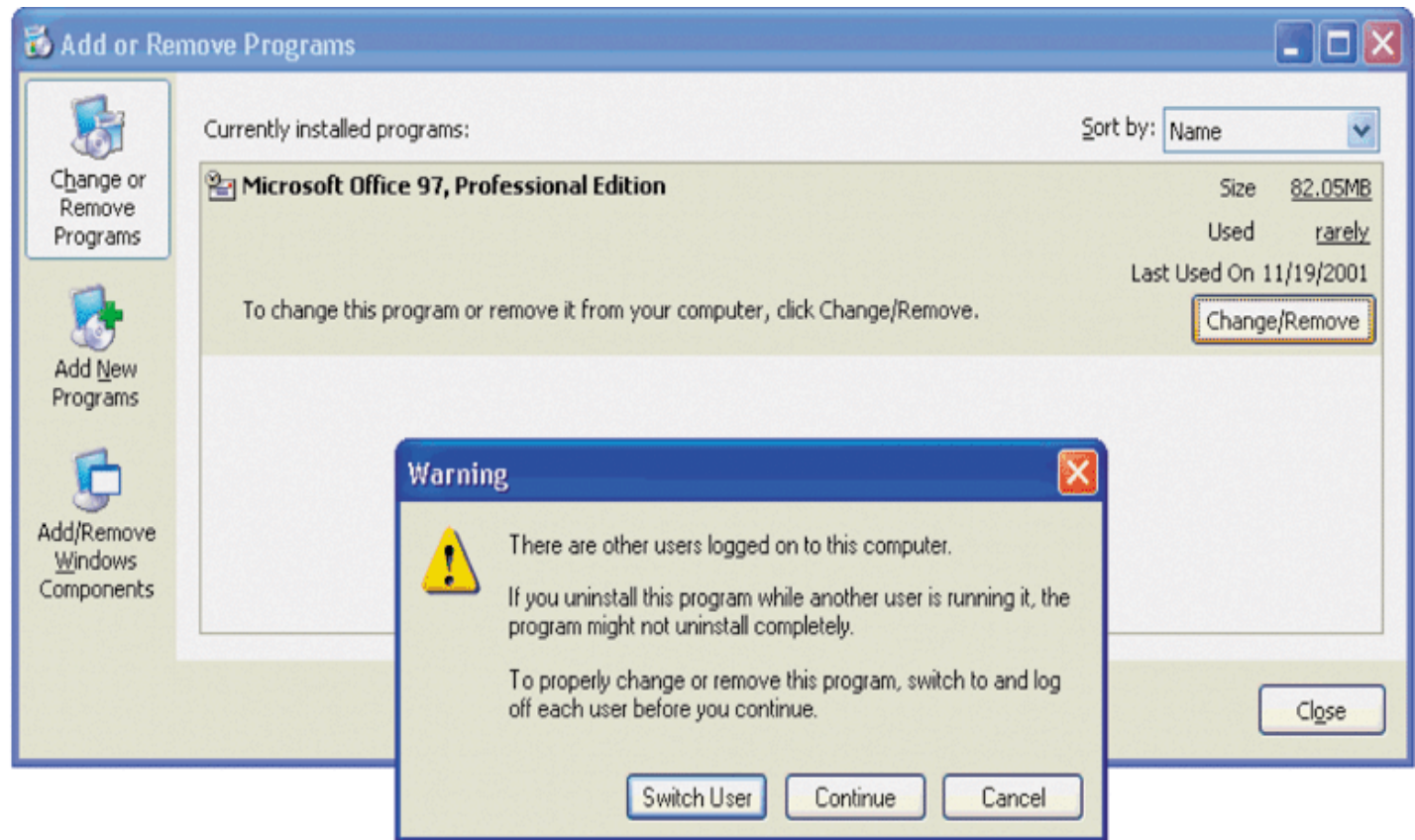
## Methods

Add or Remove Programs icon in Control Panel

Run application's setup program from Run dialog box

Administrator privileges required to install software

# Uninstalling Applications



**Figure 15-24** To uninstall software using the Add or Remove Programs applet, only one user, an administrator, should be logged on to the system



# Installing Legacy Software

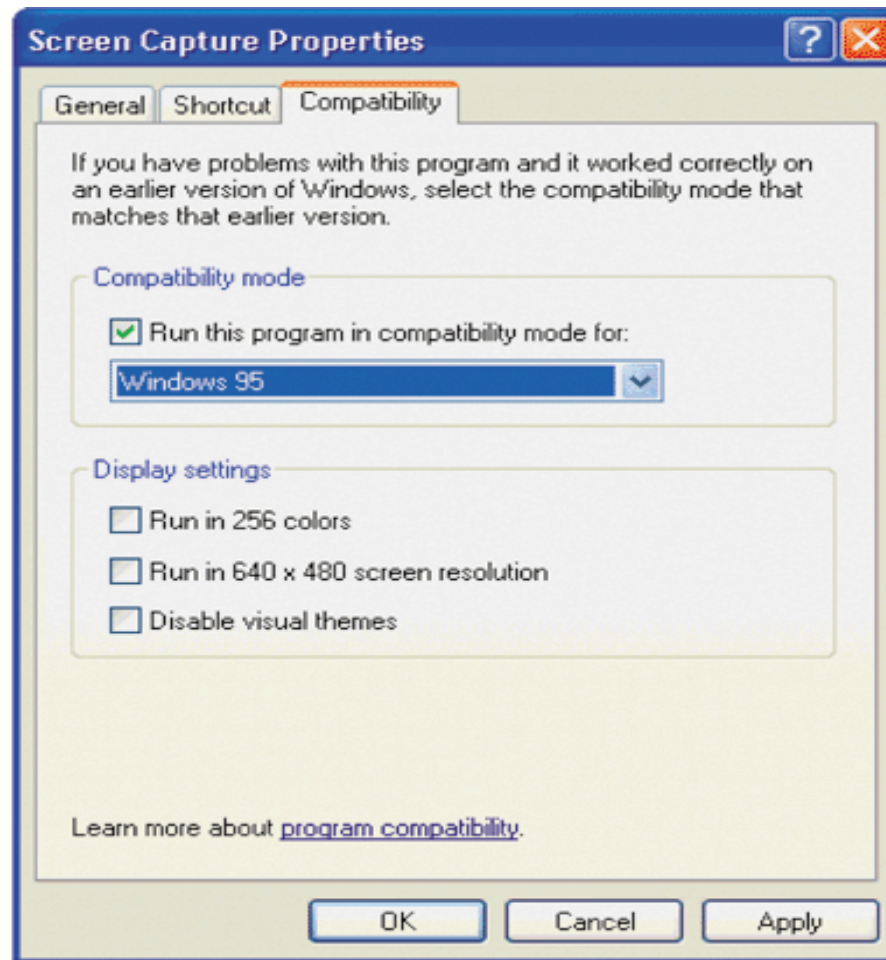
Do not attempt to run older versions of

Antivirus software

Maintenance and cleanup utilities

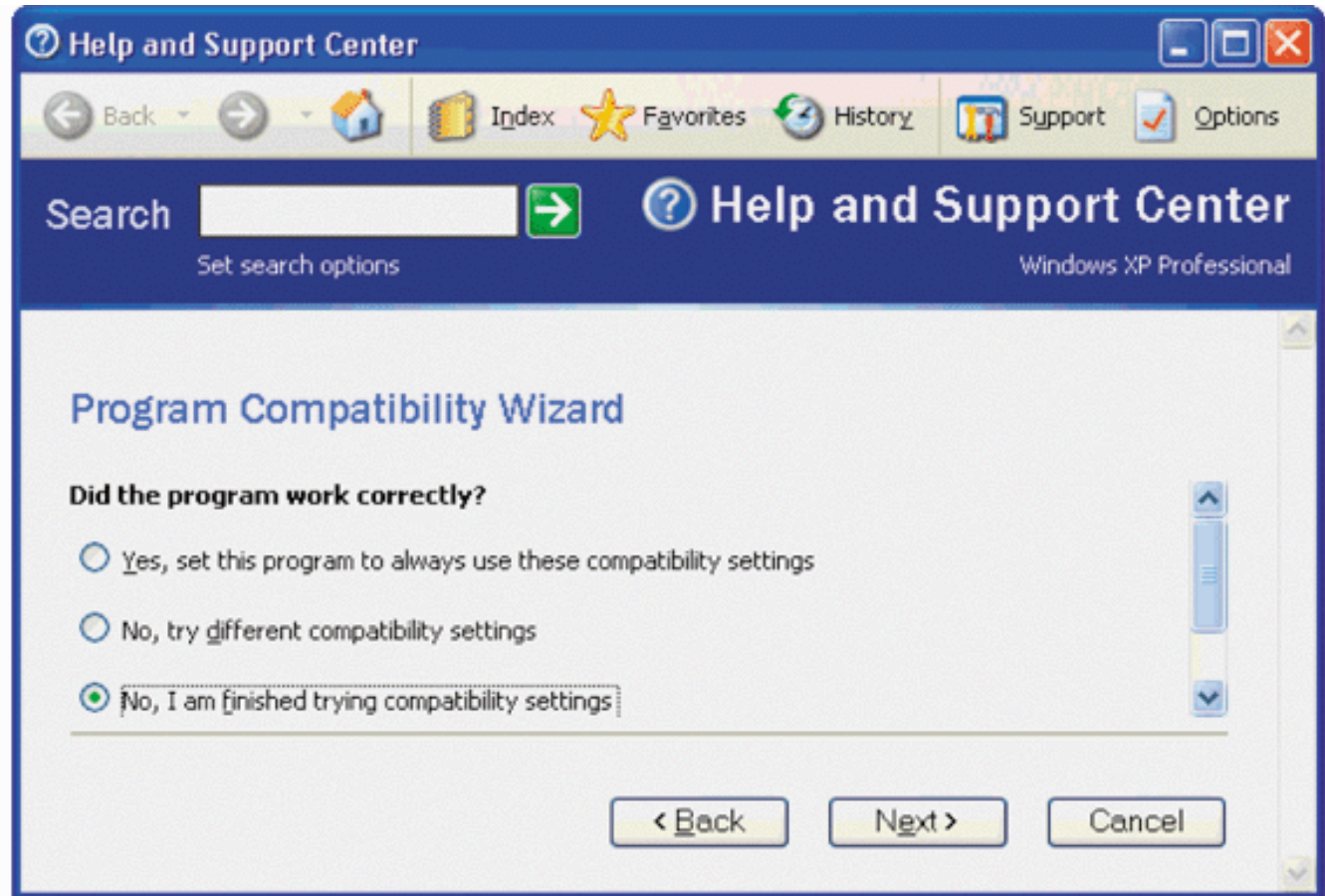
Best to upgrade software to versions compatible with Windows XP

# Compatibility Mode Utility



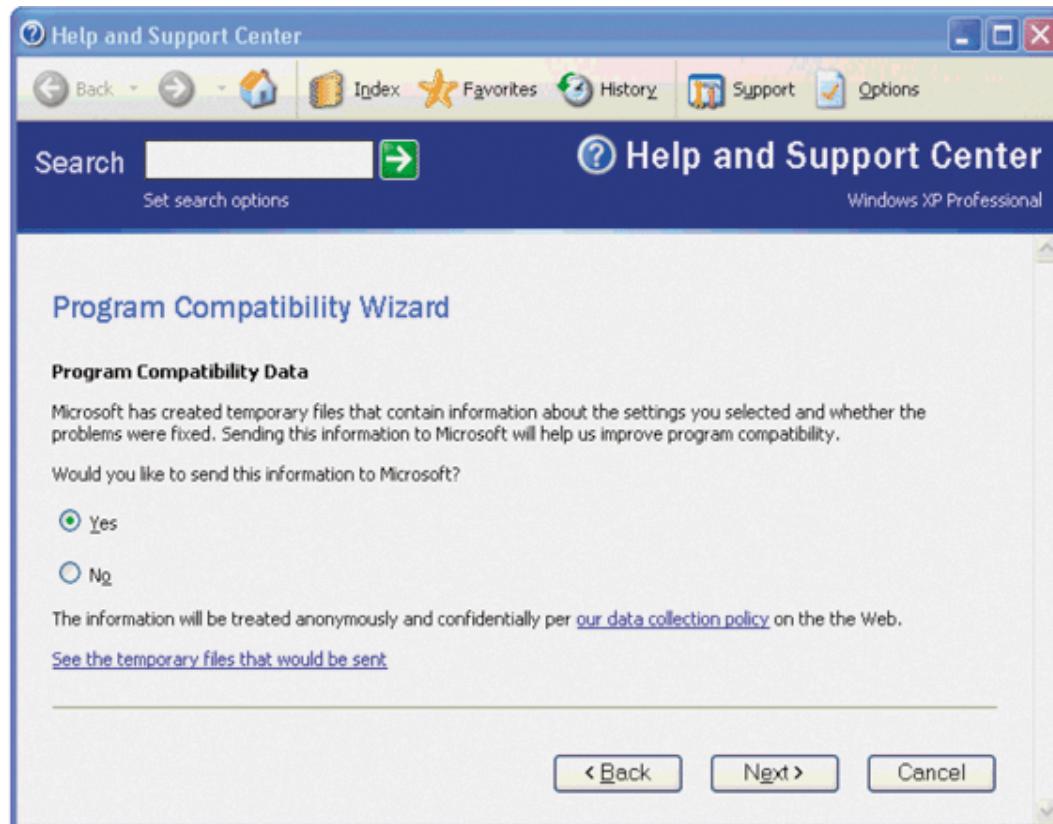
**Figure 15-25** Setting Windows XP to run a legacy program in compatibility mode

# Program Compatibility Wizard



**Figure 15-26** Using the Program Compatibility Wizard

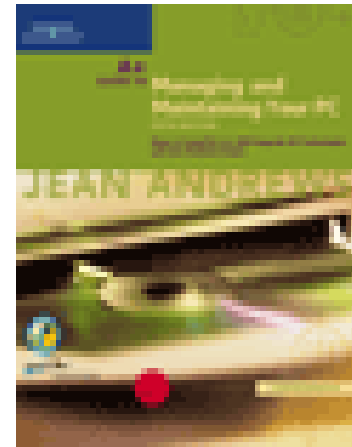
# Program Compatibility Wizard (continued)



**Figure 15-27** If running a legacy program in compatibility mode does not solve the problem, you can send helpful information to Microsoft

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Chapter 13

**Understanding and  
Installing Windows 2000  
and Windows NT**

# You Will Learn...

About Windows NT/2000/XP architecture

How to install Windows 2000 Professional

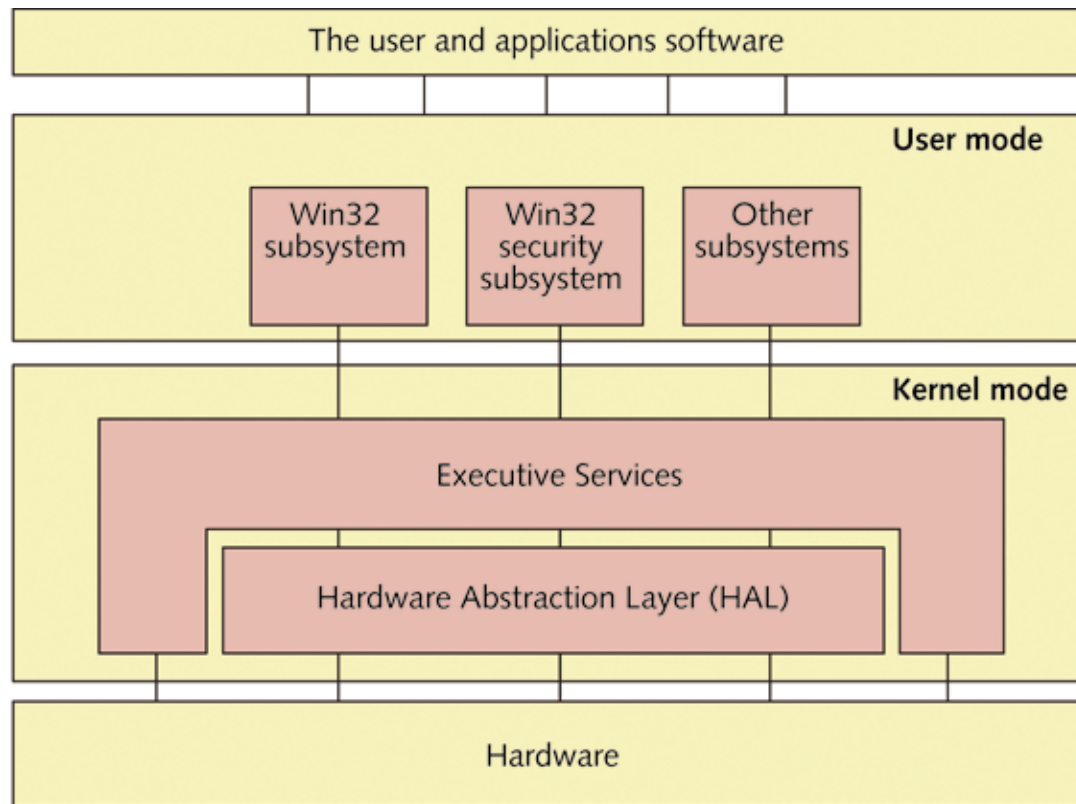
How to install hardware and applications with Windows 2000

How to install and support Windows NT Workstation

# Windows NT/2000/XP Architecture

Windows NT	Introduced a new file system – NTFS – that is also used by Windows 2000/XP
Windows 2000	<p>Culmination of evolution of Microsoft OSs from 16-bit DOS OS to a true 32-bit, module-oriented OS</p> <p>Includes four operating systems (Windows 2000 Professional, Windows 2000 Server, Windows 2000 Advanced Server, and Windows 2000 Datacenter Server)</p>
Windows XP	Additional support for multimedia, PnP, and legacy software

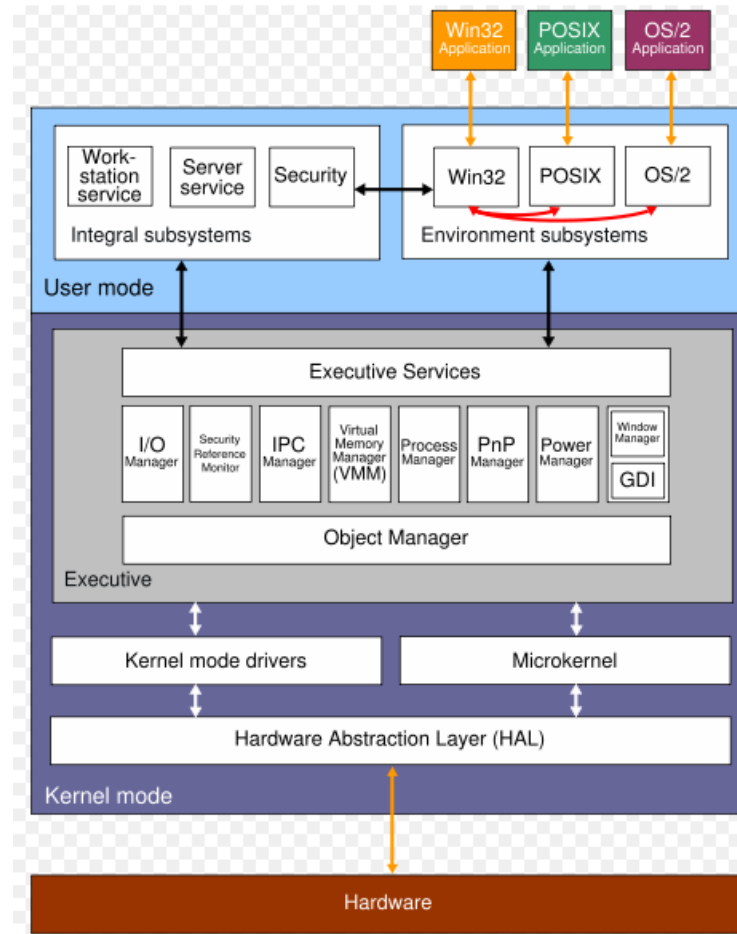
# Windows NT/2000/XP Modes



**Figure 13-1** User mode and kernel mode in Windows NT/2000/XP and how they relate to users, application software, and hardware



# Wikipedia Pic + Gray Paint



# User Mode

Processor mode in which programs:

- Have only limited access to system information

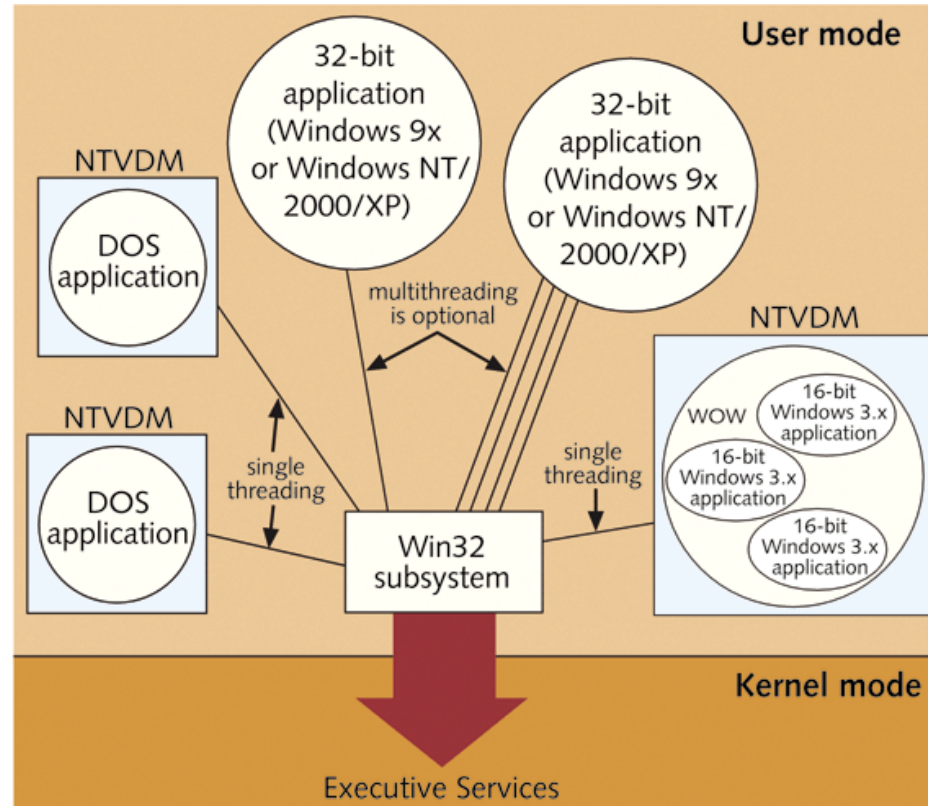
- Can access hardware only through other OS services

Used by several subsystems

Windows tools run primarily in user mode

Applications relate by way of the Win32 subsystem

# Programs Interacting with Subsystems



**Figure 13-2** Environment subsystems in Windows NT/2000/XP user mode include NTVDMs for DOS and Windows 3.x applications and optional multithreading for 32-bit applications

# Kernel Mode

Processor mode in which programs have extensive access to system information and hardware

Used by two main components

HAL (hardware abstraction layer)

Executive services

# Networking Features

Workgroups

Domains

Native mode and mixed mode  
(Windows 2000)

Active Directory (Windows 2000)

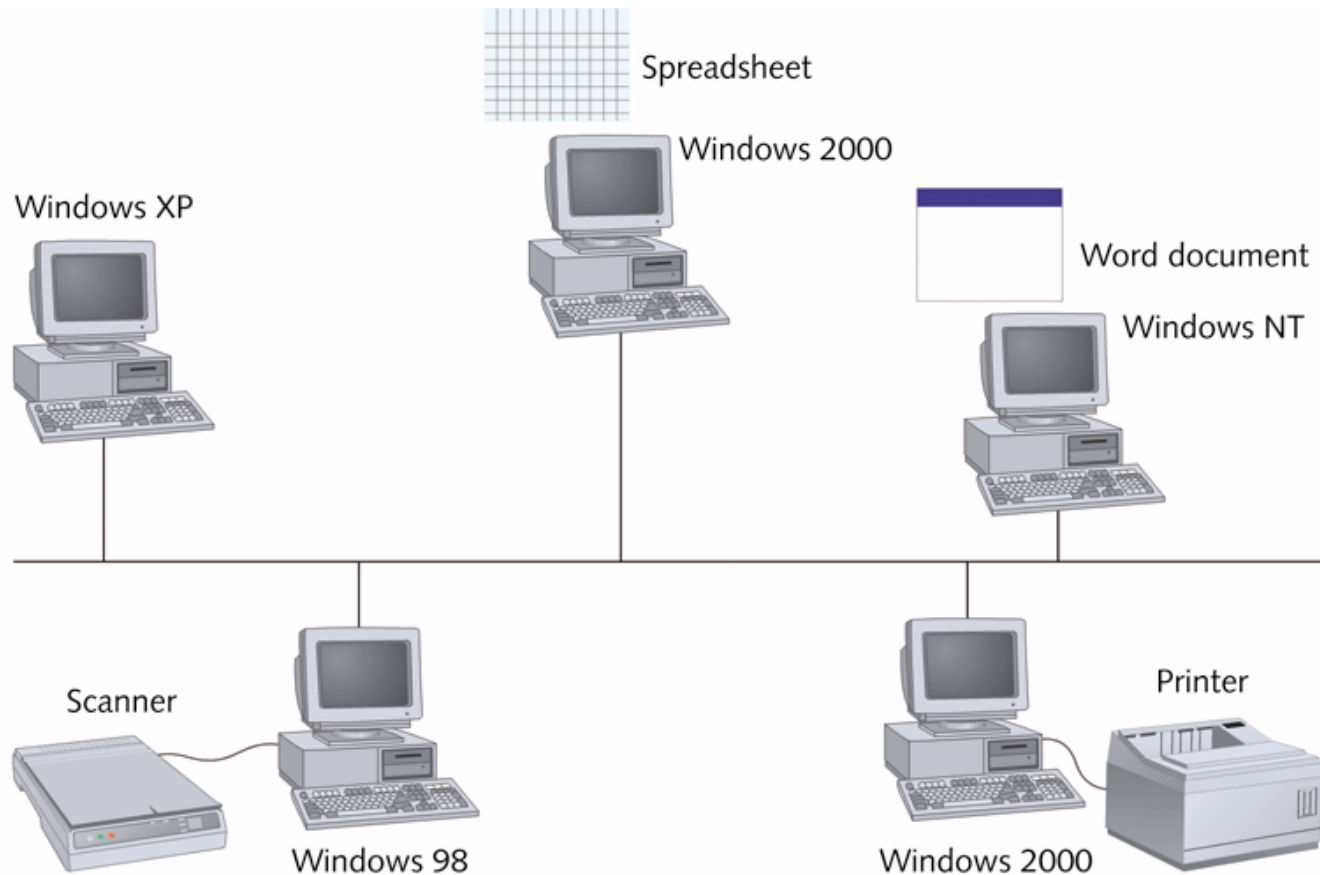
# Workgroups

Logical groups of computers and users that share resources

Each computer maintains a list of users and their rights on that particular PC

Use peer-to-peer networking model

# A Windows Workgroup



**Figure 13-3** A Windows workgroup is a peer-to-peer network where no single computer controls the network and each computer controls its own resources

# Domains

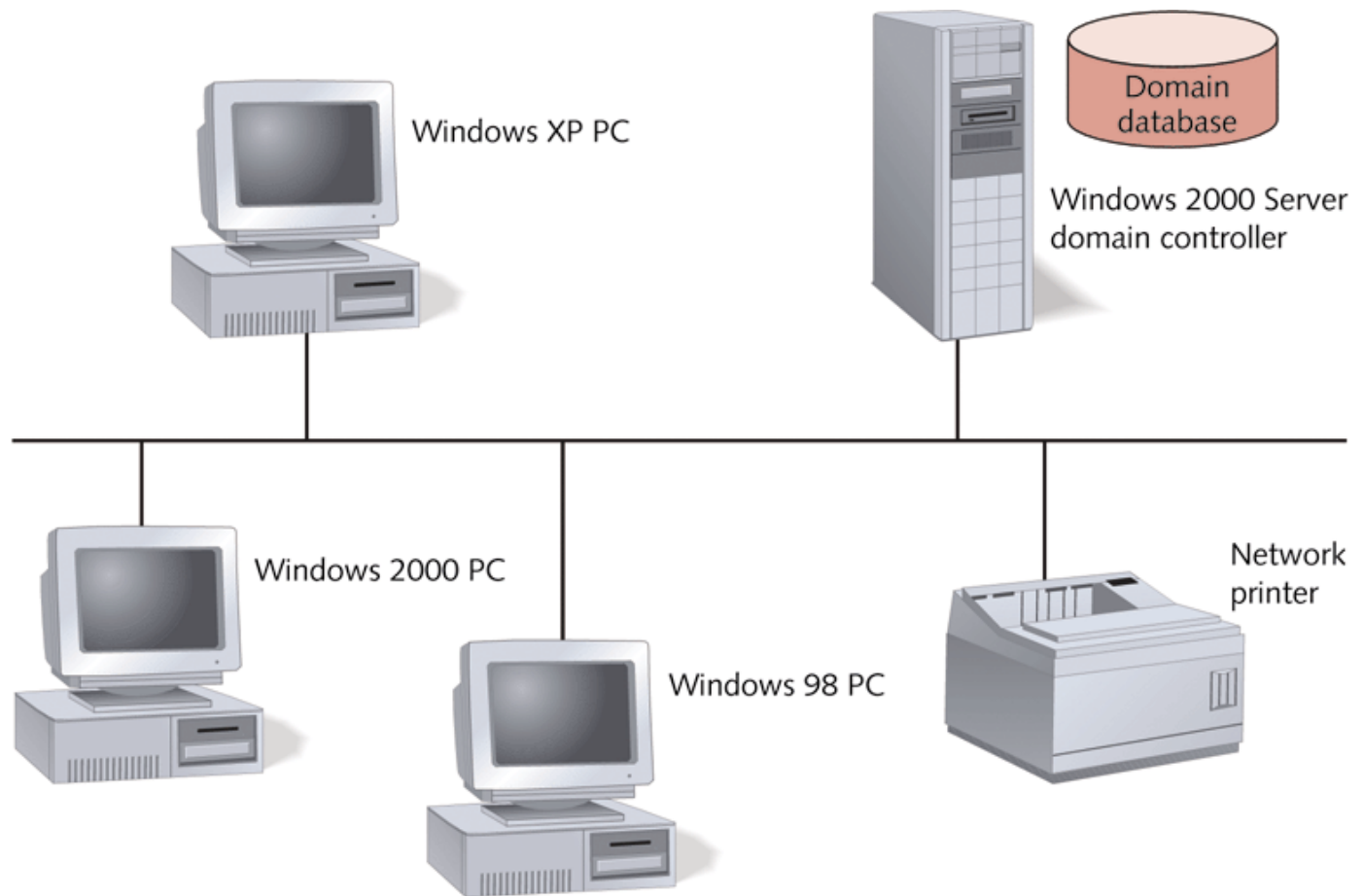
Groups of networked computers that share a centralized directory database of user account information and security

Use client/server model

Have a domain controller which stores and controls the SAM database (user, group, and computer accounts)



# A Windows Domain



**Figure 13-4** A Windows domain is a client/server network where security on each PC or other device is controlled by a centralized database on a domain controller

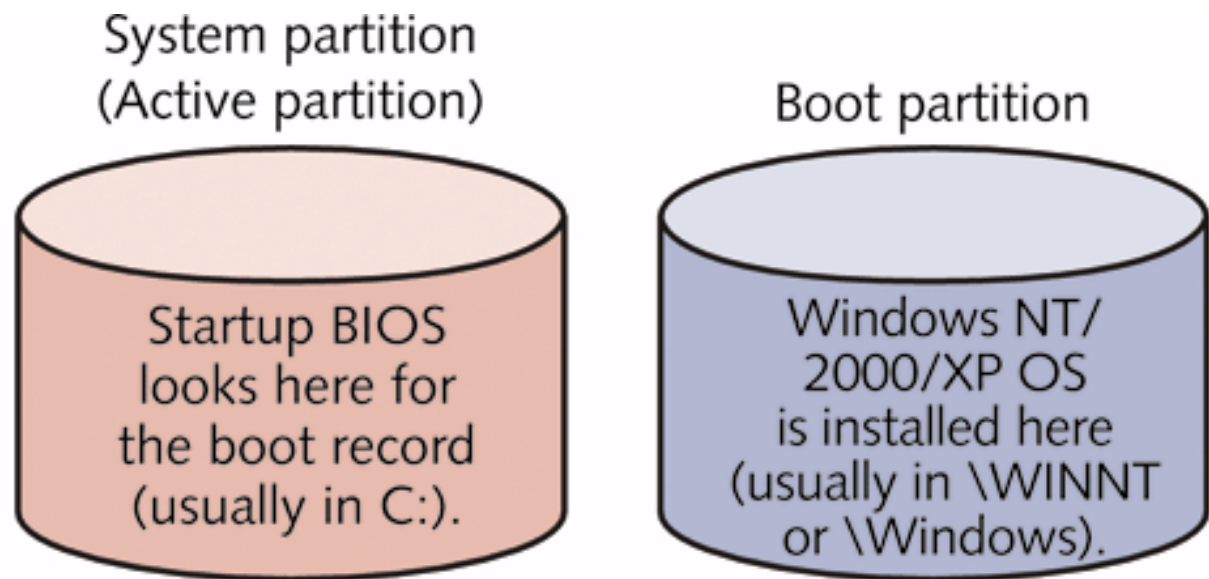
# Windows NT/2000/XP Logon

Default administrator account

Has the most privileges and rights

Can create user accounts and assign them rights

# How Windows NT/2000/XP Manages Hard Drives



**Figure 13-5** Two types of Windows NT/2000/XP hard drive partitions

# A Choice of File Systems

	DOS	Windows 95	Windows 98	Windows NT	Windows 2000	Windows XP
FAT16	X	X	X	X	X	X
FAT32		X (for OSR2)	X		X	X
NTFS				X	X	X

**Table 13-1** Operating system support for file systems

# A Choice of File Systems

## (continued)

FAT uses three components to manage data on a logical drive

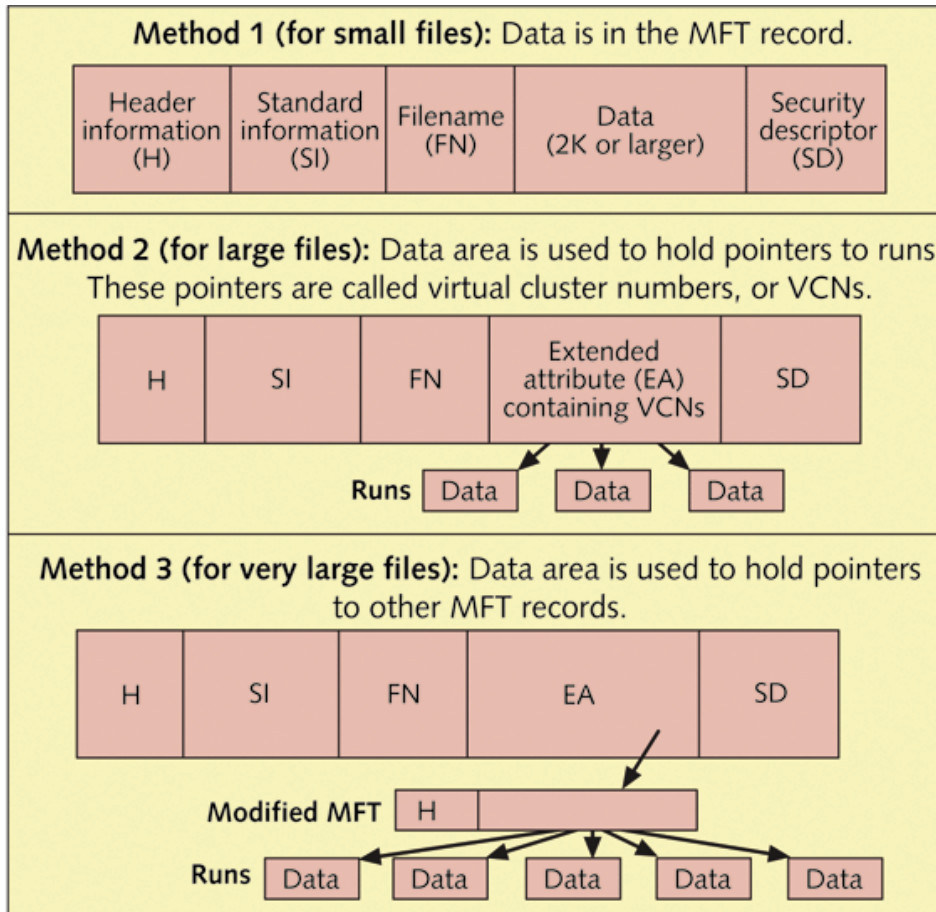
FAT

Directories

Data files

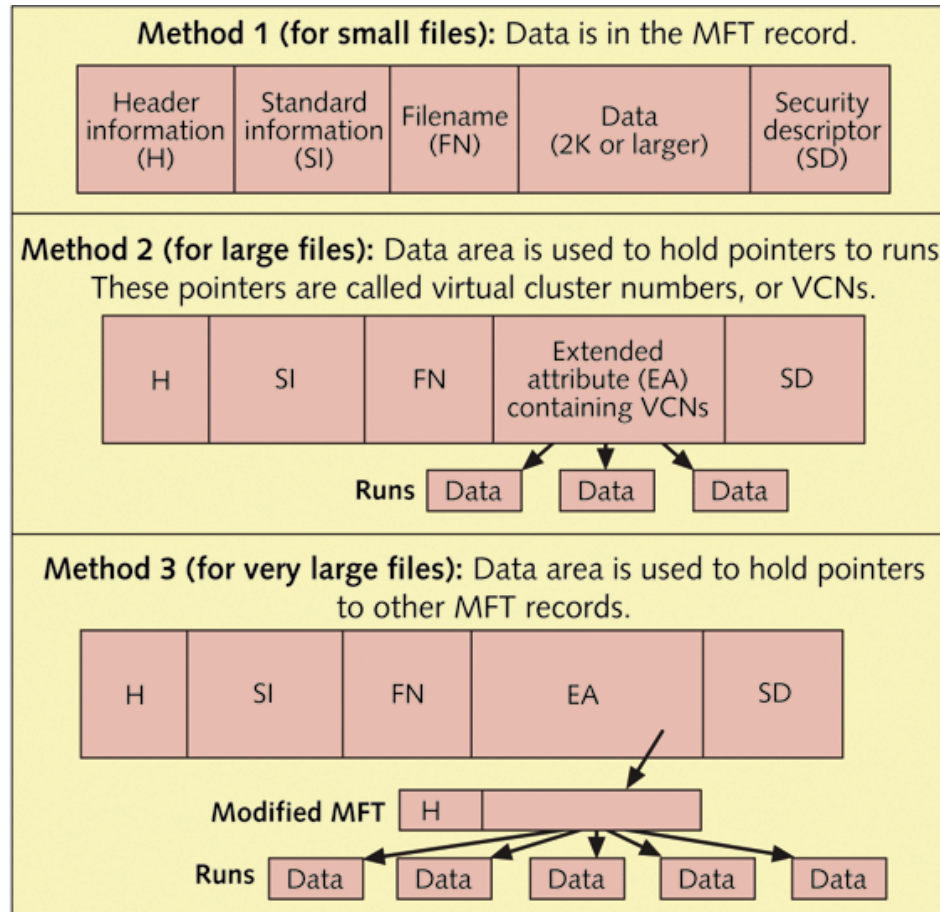
NTFS uses a database called the master file table (MFT) as its core component

# Master File Table (MFT)



**Figure 13-6** The Windows NT/2000/XP file system Master File Table uses three methods to store files, depending on the file size

# Master File Table (MFT)



**Figure 13-6** The Windows NT/2000/XP file system Master File Table uses three methods to store files, depending on the file size

# Advantages of NTFS over FAT

Recoverable

Supports encryption and disk quotas  
(Windows 2000/XP only)

Supports compression, mirroring drives, and  
large volume drives

Provides added security when booting from  
floppy disks

Uses smaller cluster sizes



# Advantages of FAT over NTFS

Less overhead; best for hard drives < 500 MB

Backward-compatibility with Windows 9x and DOS OSs

Allows booting from a DOS or Windows 9x startup disk to access the drive