

Residential Facility FAQ

Fraternity and Sorority Life

Q. What is the difference between quarantine and isolation?

A. Isolation separates people who have tested positive for COVID-19 from the general population. Quarantine separates and restricts the movement of people who were exposed, but have not tested positive, to COVID-19. Isolation orders are placed and lifted by the Health Department. Quarantine orders are placed and lifted by UK Health Corps.

Q. How do I find out if a student has been issued a quarantine or isolation order?

A. It is the student's responsibility to notify you of a quarantine or isolation order. You may proactively ask residents to share with you if they receive a quarantine or isolation order, but students are not required to do so. If a student notifies you they are under a quarantine order and are choosing to quarantine in the facility, you will coordinate meal delivery and other essential needs for the student. If a student notifies you of an isolation order, the student may not isolate in the facility (see *below*).

Q. What do I do if a student tells me they have tested positive for COVID-19?

A. First, all students should be directed to report results directly to UK Health Corps at healthcorps@uky.edu or (859) 218-7233. This is particularly critical if the student completed their COVID-19 test off-site. Then, next steps are to find the student alternative lodging.

For University managed facilities: A UK Health Corps team member will coordinate the student's transition to the on-campus isolation facility within the hour of notification.

For non-University managed facilities: The student should be directed to move out of the building to either isolate at home (*permanent residential address*) or in one of the two hotels offering lodging for COVID positive students. Students should communicate financial concerns related to alternative lodging with their UK Health Corps Wellness Connector.

The Homewood Suites

at Fayette Mall
249 Ruccio Way, Lexington
(859) 223-0880

The Hampton Inn I-75

Lexington/Hamburg
2251 Elkhorn Road, Lexington
(859) 299-2613

Q. If someone is under a quarantine order, may they leave the building?

A. Individuals under a quarantine order should only leave the residential facility in the case of an emergency. In the case of previously scheduled doctors' appointments (i.e. non-emergencies) they should notify their doctor's office of their quarantine order to allow the office to determine if the individual should still attend the appointment or reschedule. Students may step out of the building for fresh air, but they must wear a mask, be alone and remain on the residential facility property.

Q. Can my residents quarantine at a different location?

A. Yes, students may quarantine outside of the residential facility. It is recommended that students do so at their permanent residential address. Students should not quarantine with other students in a place with shared common spaces (i.e. living rooms, bathrooms, etc.).

Q. How will I know if my residential facility is placed under a quarantine or isolation order?

A. A UK Health Corps team member, the acting Dean of Students and a staff member of the Fraternity and Sorority Life Office will call the chapter president, house manager, house director, house corporation president and chapter advisor to notify them of the order. For a quarantine

Fraternity and Sorority Life

order, all positive cases are isolated outside of the facility and all negative cases are quarantined in the facility for 14 days from the last known exposure to a positive case (this could change on an individual student basis). For an isolation order, all negative cases are quarantined outside of the facility and all positive cases are isolated in the facility. Students are released from isolation orders individually, so the isolation order for the facility will lift with the last student completes isolation. The decision to quarantine or isolate a facility is made in real time based on data percentages from positive cases and exposures.

Q. If a student or facility is under a quarantine order and cannot leave, how will basic needs be met?

A. The University will coordinate meal delivery (breakfast, lunch, dinner on Mon-Fri; brunch and dinner on Sat-Sun) for any individual placed under a quarantine order. Students are provided a note to send to professors for any in person class activities. Individuals are encouraged to use delivery services for items needed outside of meal delivery. If a student has a financial need concern, they should complete the Basic Needs Referral [Form](#). Each student will be given the contact information for their primary UK Health Corps contact, an Academic Coach and a Wellness Coordinator to navigate any additional needs.

Q. If the residential facility is under a quarantine or isolation order, may our normal service providers (i.e. cleaning, meals, etc.) continue to provide services?

A. Yes, your existing service providers may continue to service the facility if they have been notified of the quarantine or isolation order. This notification is especially imperative for meal service providers, as meals need to be provided in individual portions to ensure non-communal dining.

Q. How do we know when our quarantine or isolation order is over?

A. All individuals placed under a quarantine order will receive notification from UK Health Corps when their quarantine period is complete. All students under an isolation order will be notified by the Health Department in the city/county they are isolating in. Students must submit isolation release paperwork to UK Health Corps before returning to campus. Students can submit isolation releases to release@uky.edu. You may also request students provide that paperwork to you, but again, students are not required to do so.