



UNIVERSITY OF KENTUCKY

Communications & Network Systems
Division of Information Technology

Parking Structure #2
301 Hilltop Ave.
Lexington, KY 40506-0198
www.uky.edu/IT/CNS

MEMO

To: UK Student

Re: Student Phone Service provided by UK Communications and Network Systems (CNS)

Date: March 18, 2011

Effective April 1, 2011 your current telephone service (local calling only) will be provided by UK Communications and Network Systems (CNS).

To order local calling service please contact 859-218-HELP.

Additional information is available at www.uky.edu/IS/CNS/stservices/phserv.html.

The monthly charge for local telephone service is \$25.21 which covers unlimited local and incoming calls.

An installation charge of \$25.00 is required for service activation. This fee also applies to additions or changes to your existing service.

UK Communications and Network Systems invoice terms are payment due 30 days from date of billing statement. Unpaid balances may result in an interruption in phone service. Your future telephone billing invoices for local service will be mailed to your UK address.

It is the responsibility of the student to contact UK CNS when vacating University Housing. A current e-mail and physical forwarding address must be provided. If proper notification is not completed, billing will continue.

Please mail your payment (check or money order only) to:
UK Communications and Network Systems
04 Parking Structure #2
301 Hilltop Ave. Lexington, KY 40506-0198

For any questions please contact:
Cynthia Brooks – cbrooks@email.uky.edu

*Cash/Checks Accepted
Mon-Fri 8AM-5PM*