LGBTQ* Inclusive care

Internal Resources
Office of Patient Experience
ukhccustomerservice@uky.edu
800-431-4894 (toll free)
The central UK HealthCare office for compliments, concerns and complaints.

Pastoral Care
859- 323-5301 (UK Albert B. Chandler Hospital)
859-226-7092 (UK Good Samaritan Hospital)
Hospital chaplains are available 24/7 year round to deal with spiritual and emotional challenges associated with medical events in an inclusive manner.

Local Resources
AVOL (AIDS Volunteers, Inc.)
www.avolky.org
UK Office of LGBTQ* Resources
www.uky.edu/diversity/lgbtq
Pride Community Services Organization
www.glso.org
PFLAG of Central Kentucky
www.pflagcentralky.org

National Resources
National Gay and Lesbian Medical Association
Provider’s List
www.glma.org
National Gay and Lesbian Taskforce
www.thetaskforce.org
National Center for Transgender Equality
http://transequality.org
Human Rights Campaign
www.hrc.org
LGBT Health Link
www.lgbthealthlink.org

Designated a LGBT Healthcare Leader facility by the Human Rights Campaign
UK HealthCare
Inclusive Policies

Visitation Policy
UK HealthCare has an inclusive visitation policy. We do not restrict or deny visitation on the basis of race, color, national origin, religion, sex, gender identity, sexual orientation or disability.

Medical Decision-Making
We recommend that all patients have an advance directive, which includes appointing a health care surrogate (someone who knows your wishes and can speak for you). We respect your choice of health care surrogate regardless of sexual orientation or gender identity.

Inclusive Restrooms
We incorporate inclusive restroom spaces throughout our medical and academic campuses. These restrooms are often single-stall lockable units that provide safe and respectful facilities for everyone. For an updated list of these inclusive restrooms, visit the Office of LGBTQ* Resources’ database at www.uky.edu/diversity/lgbtq.

Transgender Needs
UK HealthCare offers multiple services to meet the needs of transgender patients. These services include trans-affirming gynecological care, hormone therapy and monitoring, and psychological or psychiatric evaluations.

We’re here for everyone.
UK HealthCare seeks to provide high-quality health care to all patients, regardless of age, race, ethnicity, culture, color, national origin, language, sex, gender identity or expression, sexual orientation, appearance, socio-economic status, physical or mental disability, religion, or diagnosis.