

1. Go to <https://ukam.uky.edu/>
2. Click “Forgot Password”



3. Type in your Link Blue username but **leave out** the email part “@uky.edu”. Then click on the white box next to “I’m not a robot”. On the right, click “Next”.

4. Choose a Password Reset Method. **Cell Phone** will send you a text message to your associated phone number with the instructions to reset. **Email** will send those instructions to your associated non-Link Blue email address instead. **Duo Two-Factor Challenge** will require the Duo Mobile app, which will require you to fulfill a reset challenge to reset your password.