

# Important Considerations for Teaching International Distance Learning Students

## Checking Authorization: *Can UK offer distance learning in this country?*

- Programs need to check the Distance Learning International dashboard for the status of a country before offering online courses or programs to a student overseas. Students seeking to enroll temporarily in distance learning should also check this dashboard before enrolling in coursework abroad.
- No on-the-ground activity is permitted in another country (e.g. internships, clinicals, practicums, experiential learning, teaching, etc.) even if these experiences are required to complete a course/program, unless specifically determined otherwise by UK on a case-by-case basis.

## Technology and Access: *Can students utilize technology and access course materials?*

- For questions about VPNs to access course material, contact UK ITS at [218help@uky.edu](mailto:218help@uky.edu).
- Some platforms such as YouTube, Twitter, Google, and Chrome are not available in all countries (e.g. mainland China, etc.). Please consider alternatives such as Teams, Yuja, Office 365, etc. if you have students unable to access these platforms.
- If students have difficulty connecting to Canvas, Zoom, UK Account Manager, or other important UK platforms, have the student contact UK ITS at [218help@uky.edu](mailto:218help@uky.edu).

## Pedagogy and Course Materials: *How can instructors help students be successful in an online setting?*

- Be cautious when discussing politically sensitive issues with students. Consider anonymous identities in discussion posts, etc.
- Consider time-zones when planning exams, office hours, synchronous activities, and assignment deadlines.
- Help international students understand the differences between synchronous and asynchronous courses as many students may have never taken any courses through distance learning.
- Course materials on platforms (i.e. Twitter, Google, etc.) unavailable in a student's country should be made accessible on an alternative platform. However, copyright laws must be followed. For copyright questions regarding electronic copies, scans, etc. please contact Carla Cantagallo in Distance Learning Library Services at [carla@uky.edu](mailto:carla@uky.edu).
- There may be delays in book purchases and shipping, especially when using books or course materials that are only available in the UK Bookstore or from other U.S. locations.

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## Helpful Resources and Contacts

Related ITS Knowledgebase Articles

[How to activate account your account](#)

[How do I enroll my smartphone in Two-Factor Log-In?](#)

[How do I log in to protected sites with Two-Factor Log-In utilizing a Push request?](#)

[Duo Mobile for International Students](#)

[How to Use Duo Mobile on a Device with No Wireless Data](#)

[How do I request VPN access?](#)

[Where can I get tech help?](#)

**Authorization questions?** Contact UK Distance Learning at [distancelearning@uky.edu](mailto:distancelearning@uky.edu).

**Technology questions?** Contact ITS at [218help@uky.edu](mailto:218help@uky.edu).

**Pedagogical questions?** Contact CELT at [celt@uky.edu](mailto:celt@uky.edu)