UNIVERSITY OF KENTUCKY BOARD OF TRUSTEES

Jake Lemon, Vice President for Philanthropy and Alumni Engagement



AN EQUAL OPPORTUNITY UNIVERSITY

Agenda

- Production/Comparison
- Scorecard Update
- New Associate Vice Presidents



Production Trends

Fundraising Totals by Fiscal Year





Production Trends

Fundraising Totals by Fiscal Year (largest gift removed)





Production Trends

Total Donors by Fiscal Year





Production Trends

Total Fundraising Production





Fundraising production

Production Trends

Cost to Raise a Dollar



Cost to raise a dollar helps show the investment necessary to generate fundraising revenues. While it is a useful metric in the context of performance indicators, take care to consider it within the context of other performance indicators, especially net fundraising production.

Since institutions strive to minimize the cost to raise a dollar, the highest performers report the lowest values.



Balanced Scorecard

Four Pillars of Focus



Core Values — Culture











Building a Donor Relations and Stewardship Program — Fundraising Success



Tax Receipts Business transaction vs. acknowledgment letter Evertrue / DXO Model — Engagement

Overall Objective Goals

Create efficiencies for frontline officers as it relates to prospect discovery/relationship building

Expand coverage of our unassigned donor base by creating Donor Experience Officers (DXOs)

Deepen the engagement of our alumni and donor base

Develop an Engagement Score

Currently over half of our alumni/donor database is unassigned. Of those, 43,000 have the capacity to give between \$1,000 and \$24,999. Our goal is to increase engagement within this group of individuals.



Fund Creation Timeline — Other

Overall Objective Goals

Audit of historical timelines and existing processes Subset by unit to gauge bottlenecks in processes Identify process enhancements to reduce time to fund creation Establish clear expectations for timelines of fund creation

PAE has a fiduciary responsibility to our donors to ensure their funds are deployed in a timely fashion, including the timeliness of creating the fund.



NEW ASSOCIATE VICE PRESIDENTS



New Associate Vice Presidents



Mike Harders

Experience

Michigan Medicine University of Toledo Kennesaw State University



New Associate Vice Presidents



Brandon McCray

Experience

Augusta University Florida State University Foundation University of Florida









