

Minutes of the Meeting of the University of Kentucky
University Health Care Committee
Monday, December 9, 2019

The University Health Care Committee of the Board of Trustees of the University of Kentucky met on Monday, December 9, 2019 in the Gatton Student Center on the University of Kentucky campus.

A. Meeting Opened

Barbara Young, Chair of the University Health Care Committee, called the meeting to order at 3:30 p.m.

B. Roll Call

The following members of the University Health Care Committee answered the call of the roll: Barbara Young, E. Britt Brockman, Cammie DeShields Grant, Robert Grossman, and David Melanson; Community Advisory members Luther Deaton and John McNeill. Chair Young stated that a quorum was present.

The UK HealthCare and University administration was represented by President Eli Capilouto, Executive Vice President for Health Affairs (EVPHA) Mark F. Newman, Executive Vice President for Finance and Administration Eric N. Monday, Vice President and College of Medicine Dean Robert DiPaola, Vice President and Chief Financial Officer Craig Collins, and Vice President for Hospital Operations Colleen Swartz.

Guests and members of the news media also were in attendance.

C. Approval of Minutes

Chair Young asked for a motion for approval of the minutes from the September 12, 2019 meeting. Trustee Grant moved approval of the minutes. Trustee Young seconded the motion and the motion passed without dissent. (See minutes on the Board of Trustees website, www.uky.edu/Trustees, under agenda.)

D. Executive Vice President for Health Affairs Update

Executive Vice President for Health Affairs Mark F. Newman, MD, reviewed the agenda for the meeting and stated that several items were required to be reported to the Committee as the UK HealthCare oversight body. UK HealthCare continues to serve the needs of Kentucky through affiliations and partnerships. Dr. Newman announced new affiliates, facilities, and training exercises. Efforts for implementation of UK HealthCare's new electronic health record (EHR) have begun. Project onboarding at the Epic campus was held during the last two weeks of October.

UK HealthCare has begun the process of developing a new Strategic Plan for 2020. The Plan is still in the discovery and engagement stage, but will be brought before the Committee for approval at the June 2020 meeting.

College of Medicine Dean Robert DiPaola, MD, introduced Dr. William Inabnet III as the new Chair of Surgery for UK HealthCare, Vice President for Hospital Operations Colleen Swartz, DNP, introduced several members of her team who have either been promoted or recently joined. Jennifer Rose, MBA, joined Dr. Swartz's team as the new Chief Administrative Officer.

UHCCR 1 UK HealthCare Medical Staff Bylaws

The Recommendation approves amended and restated bylaws of the UK HealthCare Medical Staff. The amendments reflect updates to the administrative organization, peer framework, and clinical services oversight at UK HealthCare Good Samaritan Hospital and were provided to the Committee for review. The amendments include various edits to reflect current operations and improve consistency throughout the amended document. On November 27, 2019, the Medical Staff was notified that the Office of Medical Staff had adopted the resolution amending the Bylaws, subject to the approval of the University Health Care Committee, which has final legal authority. Trustee Grossman made a motion to recommend approval. Trustee Melanson seconded the motion. The motion carried without dissent.

UK HealthCare Medical Staff Privileges and Appointments

UK HealthCare Medical Staff Vice President Zackary Roy, MD, presented the list of credentials and appointments for approval. Chair Young called for a motion to approve the list of providers. Trustee Grant moved to approve the list. Trustee Melanson seconded the motion and it passed without dissent.

UHCCR 2 University Health Care Committee Operating Rules

The Recommendation approves the amended University Health Care Committee Operating Rules provided to the Committee. The UK HealthCare Organized Medical Staff and the University Health Care Committee approved amendments to the UK HealthCare Medical Staff Bylaws that reflect updates to the administrative organization, the peer review framework, and the clinical services oversight at the UK HealthCare Good Samaritan Hospital, as well as various other edits to reflect current operations and improve consistency throughout the document. It is proposed to amend the Operating Rules to be consistent with the amended UK HealthCare Medical Staff Bylaws as required by The Joint Commission and to reflect the current operations of the Committee. A marked version of the Operating Rules reflecting the changes from the 2010 Rules were provided to the Committee for review. Chair Young called for a motion to approve UHCCR 2. Trustee Melanson made a motion to recommend approval. Trustee Grant seconded the motion. The motion carried without dissent.

UHCCR 3 UK HealthCare FY2020 Quality, Safety, and Patient Experience Plan

The Recommendation approves the UK HealthCare FY2020 Quality, Safety, and Patient Experience Plan (Plan). In 43 Code of Federal Regulations (CFR) Part 482, the Centers for Medicare and Medicaid Services (CMS) set out the conditions for a hospital to participate in the Medicare Program. As part of the conditions for participation, CMS requires in 42 CFR 482.21 that the participating hospital develop, implement, and maintain an effective, ongoing, hospital-wide, data-driven quality assessment and performance program. The UK HealthCare FY2020 Quality, Safety, and Patient Experience Plan sets out such a program for the University's hospitals and clinical activities for FY2020. Trustee Brockman made a motion to recommend approval. Trustee Melanson seconded the motion. The motion carried without dissent.

E. UK HealthCare Enterprise Goals (Goals) Update

Vice President for Hospital Operations Colleen Swartz, DNP, reminded the Committee about the changes made to the Goals for FY2020. The Goals approved at the June 2019 meeting were expanded by adding grid charts specific to ambulatory services and Eastern State Hospital. Specific goals such as suicide prevention, and others identified by leadership, were added. Current performance indicates that the Goals are being achieved and on target in all areas, with the exception of Patient Satisfaction and Experience. Chair Young asked Dr. Swartz to explain the scores in this area. Dr. Swartz attributed them to the increased volumes and stated that employees are sometimes working at such a pace that they forget to ensure every experience from every encounter is purposeful and positive. Trustee Shuffett inquired about the presence of a dedicated patient experience department. Dr. Swartz indicated that Angela Lang, previously introduced, was in charge of the Office of Patient Experience and other operational areas at UK HealthCare. She stated that high volume areas are the first priority for additional training to ensure every patient interaction is good. Trustee Sandra R. Shuffett inquired about peer hospitals and if UK HealthCare studies and compares them to provide ideas for improved patient experience. Dr. Swartz stated that UK HealthCare benchmarks peer hospitals to provide guidelines and input. Mr. Deaton commended the staff and faculty for their dedication regardless of what they encounter from the patient.

F. UK HealthCare Compliance Update

Chief Compliance Officer R. Brett Short updated the Committee on the UK HealthCare Compliance Program. Chief Privacy Officer Richard Chapman discussed the Compliance Department's role in ensuring compliance with the Health Insurance Portability and Accountability Act. All reported violations are investigated. Mr. Chapman stated that annually the Department typically receives 500-600 reports. He reported the privacy activity for FY2019-20 and stated that out of 580 investigations,

165 patients were notified of a breach. A new monitoring tool prioritizes risk areas and occurrences.

Billing Compliance Officer Kelly Rupard reported that additional documentation training for new providers has improved documentation from this group. New providers are audited after 60 days and additional training is provided if needed. Ms. Rupard updated the Committee on the number and type of audits performed during the last three quarters.

Senior Compliance Manager Noelle True discussed the Office of Compliance's role in ensuring state and federal guidelines are followed for the 340B Drug Pricing Program (340B) and controlled substances. The 340B Program is a US federal government program created in 1992 that requires drug manufacturers to provide drugs to eligible health care organizations and covered entities at significantly reduced prices. About two-thirds of retail pharmacy net revenue at UK HealthCare is attributed to 340B prescriptions.

Chair Young stated that she and Trustee Grant met with Mr. Short prior to the meeting to receive updates.

G. Graduate Medical Education (GME) Annual Institutional Review 2018-2019

Senior Associate Dean for Graduate Medical Education (GME) Katherine, McKinney, MD, provided the Committee the Executive Summary of the University of Kentucky College of Medicine Education 2018-19 Annual Institutional Review. She stated that the UK College of Medicine is the sponsoring institution for all UK residency and fellowship programs accredited by the Accreditations Council for Graduate Medical Education (ACGME). The ACGME requires that the sponsoring institution's Graduate Medical Education (GME) Committee conduct an institutional review at the close of each academic year. Dr. McKinney reported the Program's status as continued accreditation with substantial compliance. She reviewed the specifics of the Executive Summary and provided GME graduate outcomes for the program.

H. FY2020 September Operating Results UK HealthCare

Vice President and Chief Financial Officer Craig Collins reported that the total enterprise revenue was over budget by \$5,900,000 year-to-date. Expenses were less than planned by \$14,000,000. Retail pharmacy continues to have a strong performance with a revenue of \$8,100,000 in FY2020 September.

I. FY2020 Revised Financial Planning for UK HealthCare

Executive Vice President for Health Affairs Mark F. Newman, MD, stated that for many years, UK HealthCare providers received payments to support access for Medicaid beneficiary care. These payments were recently phased out and were replaced with new funding that requires the payments to be tied to new requirements such as quality and value. The payments also will require annual renewal of the directed payment application with CMS. Vice President for Health System Administration Mark D. Birdwhistell discussed the requirements of the new payments. Due to the changes in reimbursements from CMS, a revised FY2020 UK HealthCare Budget was presented to the Committee for approval. Chair Young called for a motion to approve the Revised FY2020 UK HealthCare Budget. Trustee Brockman recommend the motion for approval. Trustee Melanson seconded the motion. The motion carried without dissent.

J. Meeting Adjourned

Chair Young called for new or other business that needed to be brought before the University Health Care Committee. Hearing no further business, the meeting was adjourned at 5:09 p.m.

Respectfully submitted,

Barbara S. Young
Chair, University Health Care Committee